

Statistical Supplement

Second Quarter 2016

Table of Contents

Analyst Coverage and Credit Ratings	1
Notes	2
Consolidated	
Consolidated Statements of Income (Loss)	3
Consolidated Balance Sheets	4
Earnings, Shares and Return on Equity	5
Key Stakeholder Metrics	6
Segment and Sources of Earnings	7
Select Earnings Drivers By Segment	8
Sales By Segment	9
Operating Revenues and General and Administrative Expenses By Segment	10
Operating Commissions and Other Expenses	11
Interest Rate Yields and Spreads By Segment	12
Select Earnings and Operational Data from Business Segments	
Annuities	13
Retirement Plan Services	14
Life Insurance	15
Group Protection	16
Other Operations	17
DAC & Account Value Rollforwards	
Consolidated DAC, VOBA, DSI and DFEL Roll Forwards	18
Account Value Roll Forwards:	
Annuities	19
Retirement Plan Services	20
Life Insurance	21
Other Information	
Select Investment Data	22
Realized Gain (Loss) and Benefit Ratio Unlocking, After-DAC	23
Select GAAP to Non-GAAP Reconciliations	24

Analyst Coverage and Credit Ratings

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Barclays Capital	Jay Gelb	212-526-1561
Deutsche Bank	Yaron Kinar	212-250-7927
Dowling & Partners	Humphrey Lee	860-676-7324
Evercore	Thomas Gallagher	212-446-9439
FBR Capital Markets	Randy Binner	703-312-1890
Goldman Sachs	Michael Kovac	212-902-2303
J.P. Morgan Securities	Jimmy Bhullar	212-622-6397
Janney Montgomery Scott	Bob Glasspiegel	860-724-1203
Keefe, Bruyette and Woods	Ryan Krueger	860-722-5930
Morgan Stanley	Nigel Dally	212-761-4132
RBC Capital	Eric Berg	212-618-7593
Sandler O'Neill & Partners, L.P.	John Barnidge	312-281-3412
UBS	Suneet Kamath	212-713-1355

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		Ratings as of A	August 3rd, 2016	
				Standard
	A.M Best	Fitch	Moody's	& Poor's
Senior Debt Ratings	a-	BBB+	Baa1	A-
Financial Strength Ratings				
Lincoln National Life Insurance Company	A+	A+	A1	AA-
First Penn-Pacific Life Insurance Company	A	A+	A1	A-
Lincoln Life & Annuity Company of New York	A+	A+	A1	AA-

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Notes

Computations

The quarterly financial information for the current year may not sum to the corresponding year-to-date amount as both are rounded to millions.

The financial ratios reported herein are calculated using whole dollars instead of dollars rounded to millions.

If the effect of equity classification would result in a more dilutive Earnings Per Share ("EPS"), the numerator used in the calculation of our diluted EPS is adjusted to remove the mark-to-market adjustment for deferred units of LNC stock in our deferred compensation plans. In addition, for any period where a loss from continuing operations is experienced, shares used in the diluted EPS calculation represent basic shares, as using dilutive shares would be anti-dilutive to the calculation. In these periods, we would also exclude the deferred compensation adjustment.

Return on equity ("ROE") measures how efficiently we generate profits from the resources provided by our net assets. ROE is calculated by dividing annualized net income (loss) (or income (loss) from operations) by average equity, excluding accumulated other comprehensive income (loss) ("AOCI"). Management evaluates consolidated ROE by both including

Book value per share, excluding AOCI, is calculated by dividing stockholders' equity, excluding AOCI, by common shares outstanding. We provide book value per share, excluding AOCI, to enable investors to analyze the amount of our net worth that is attributable primarily to our business operations. Management believes book value per share excluding AOCI is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period, primarily based on changes in interest rates. Book value per share is the most directly comparable GAAP measure.

Pre-tax net margin is calculated by dividing income (loss) from operations before taxes by net revenue, which is defined as total operating revenues less interest credited.

Definitions

Holding company available liquidity consists of cash and invested cash, excluding cash held as collateral, and certain short-term investments that can be readily converted into cash, net of commercial paper outstanding.

Sales as reported consist of the following:

and excluding the effect of average goodwill.

- Linked-benefit 15% of total expected premium deposits;
- Universal life ("UL"), indexed universal life ("IUL"), variable universal life ("VUL") first year commissionable premiums plus 5% of excess premiums received, including an adjustment for internal replacements of approximately 50% of commissionable premiums;
- Executive Benefits single premium bank-owned UL and VUL, 15% of single premium deposits, and corporate owned UL and VUL, first year commissionable premiums plus 5% of excess premium received, including an adjustment for internal replacements of approximately 50% of commissionable premiums;
- Term 100% of annualized first year premiums;
- Annuities deposits from new and existing customers; and
- Group Protection annualized first year premiums from new policies.

Throughout the document, "after-DAC" refers to the associated amortization expense of deferred acquisition costs ("DAC"), value of business acquired ("VOBA"), deferred sales inducements ("DSI") and deferred front-end loads ("DFEL") and changes in other contract holder funds.

Sources of Earnings are defined as follows:

- Investment spread earnings consist primarily of net investment income, net of interest credited earned on the underlying general account investments supporting our fixed products less related expenses.
- Mortality/morbidity earnings result from mortality margins, morbidity margins, and certain expense assessments and related fees that are a function of the rates priced into the product
 and level of insurance in force.
- Fees on Assets Under Management ("AUM") earnings results consist primarily of asset-based fees charged based on variable account values less associated benefits and related expenses.

Notes

• Variable Annuity ("VA") Riders earnings consist of fees charged to the contract holder related to guaranteed benefit rider features, less the net valuation premium and associated change in benefit reserves and related expenses.

Non-GAAP Performance Measures

Non-GAAP measures do not replace the most directly comparable GAAP measures, and we have included detailed reconciliations herein.

We exclude the after-tax effects of the following items from GAAP net income (loss) to arrive at income (loss) from operations:

- Realized gains and losses associated with the following ("excluded realized gain (loss)"):
 - Sales or disposals and impairments of securities;
 - Changes in the fair value of derivatives, embedded derivatives within certain reinsurance arrangements and trading securities ("gain (loss) on the mark-to-market on certain instruments");
 - Changes in the fair value of the derivatives we own to hedge our guaranteed death benefit ("GDB") riders reflected within our variable annuities;
 - Changes in the fair value of the embedded derivatives of our guaranteed living benefit ("GLB") riders reflected within variable annuity net derivative results accounted for at fair value;
 - Changes in the fair value of the derivatives we own to hedge our guaranteed living benefit ("GLB") riders reflected within variable annuity net derivative results;
 - Changes in the fair value of the embedded derivative liabilities related to index call options we may purchase in the future to hedge contract holder index allocations applicable to future reset periods for our indexed annuity products accounted for at fair value ("indexed annuity forward-starting option");
- · Changes in reserves resulting from benefit ratio unlocking on our GDB and GLB riders ("benefit ratio unlocking");
- Income (loss) from reserve changes, net of related amortization, on business sold through reinsurance;
- Gains (losses) on early extinguishment of debt;
- Losses from the impairment of intangible assets;
- Income (loss) from discontinued operations; and
- Income (loss) from the initial adoption of new accounting standards.

Operating revenues represent GAAP revenues excluding the pre-tax effects of the following items:

- Excluded realized gain (loss);
- Revenue adjustments from the initial adoption of new accounting standards;
- Amortization of DFEL arising from changes in GDB and GLB benefit ratio unlocking; and
- Amortization of deferred gains arising from reserve changes on business sold through reinsurance.

We use our prevailing federal income tax rate of 35% while taking into account any permanent differences for events recognized differently in our financial statements and federal income tax returns when reconciling our non-GAAP measures to the most comparable GAAP measure.

Management believes that the non-GAAP performance measures discussed above explain the results of our ongoing businesses in a manner that allows for a better understanding of the underlying trends in our current business as the excluded items are unpredictable and not necessarily indicative of current operating fundamentals or future performance of the business segments, and, in many instances, decisions regarding these items do not necessarily relate to the operations of the individual segments. In addition, we believe that our definitions of operating revenues and income from operations provide investors with more valuable measures of our performance as they better reveal trends in our business.

Statistical Supplement is Dated

The financial data in this document is dated August 3rd, 2016, and has not been updated since that date. Lincoln Financial Group does not intend to update this document.

Consolidated



Consolidated Statements of Income (Loss)

Unaudited (millions of dollars, except per share data)

	6/30/15			I	For t	he Three	Mon	ths Ende	d				For th	e Six	Months E	inded
	6,	/30/15	9,	/30/15	12	2/31/15	3,	/31/16	6	/30/16	Change	6,	/30/15	6,	/30/16	Change
Revenues																
Insurance premiums	\$	782	\$	825	\$	848	\$	816	\$	728	-6.9%	\$	1,572	\$	1,544	-1.8%
Fee income		1,239		1,469		1,116		1,235		1,288	4.0%		2,460		2,523	2.6%
Net investment income		1,187		1,254		1,200		1,172		1,199	1.0%		2,374		2,371	-0.1%
Realized gain (loss):																
Other-than-temporary impairment ("OTTI")		(7)		(18)		(16)		(36)		(28)	NM		(20)		(64)	NM
Realized gain (loss), excluding OTTI		17	_	45		(124)		(78)		(17)	NM		(18)		(95)	NM
Total realized gain (loss)		10		27		(140)		(114)		(45)	NM		(38)		(159)	NM
Amortization of deferred gains on business						_		_						·		
sold through reinsurance		18		18		18		18		18	0.0%		37		37	0.0%
Other revenues		145		123		130		116		119	-17.9%		280		235	-16.1%
Total revenues		3,381		3,716		3,172		3,243		3,307	-2.2%		6,685	_	6,551	-2.0%
Expenses																
Interest credited		629		622		632		633		639	1.6%		1,254		1,272	1.4%
Benefits		1,220		1,327		1,262		1,331		1,208	-1.0%		2,456		2,540	3.4%
Commissions and other expenses		1,014		1,432		859		976		978	-3.6%		2,027		1,953	-3.7%
Interest and debt expense		69		67		68		68		68	-1.4%		137		136	-0.7%
Total expenses		2,932		3,448		2,821		3,008		2,893	-1.3%		5,874		5,901	0.5%
Income (loss) from continuing operations before taxes		449		268		351		235		414	-7.8%		811		650	-19.9%
Federal income tax expense (benefit)		105		41		68		27		89	-15.2%		167		117	-29.9%
Net income (loss)		344		227		283		208		325	-5.5%		644		533	-17.2%
Adjustment for LNC stock units in our																
deferred compensation plans		_		(7)		-		(7)			NM		1		(7)	NM
Net income (loss) available to common																
stockholders – diluted	\$	344	\$	220	\$	283	\$	201	\$	325	-5.5%	\$	645	\$	526	-18.4%
Earnings (Loss) Per Common Share – Diluted																
Net income (loss)	\$	1.35	\$	0.87	\$	1.14	\$	0.82	\$	1.35	0.0%	\$	2.50	\$	2.17	-13.2%
ROE, including AOCI																
Net income (loss)		8.9%		6.2%		8.1%		5.9%		8.5%			8.2%		7.2%	

Consolidated Balance Sheets

			As	s of		
	6/30/15	9/30/15	12/31/15	3/31/16	6/30/16	Change
ASSETS						
Investments:						
Available-for-sale ("AFS") securities:						
Corporate bonds	\$ 74,169	\$ 74,432	\$ 74,032	\$ 76,956	\$ 80,129	8.0%
U.S. government bonds	428	438	429	450	464	8.4%
Foreign government bonds	540	532	524	532	530	-1.9%
Mortgage-backed securities	4,476	4,252	4,104	4,028	3,975	-11.2%
Asset-backed collateralized debt obligations	499	515	589	628	687	37.7%
State and municipal bonds	4,418	4,480	4,480	4,744	4,985	12.8%
Hybrid and redeemable preferred securities	892	857	806	726	691	-22.5%
VIEs' fixed maturity securities	598	598	598	599	600	0.3%
Equity securities	227	242	237	245	277	22.0%
Total AFS securities	86,247	86,346	85,799	88,908	92,338	7.1%
Trading securities	1,949	1,914	1,854	1,864	1,812	-7.0%
Mortgage loans on real estate	8,171	8,431	8,678	8,916	9,257	13.3%
Real estate	24	21	17	17	21	-12.5%
Policy loans	2,654	2,647	2,545	2,533	2,507	-5.5%
Derivative investments	1,340	2,020	1,537	2,085	2,613	95.0%
Other investments	1,624	1,820	1,778	2,048	2,039	25.6%
Total investments	102,009	103,199	102,208	106,371	110,587	8.4%
Cash and invested cash	2,327	3,772	3,146	3,177	4,113	76.8%
DAC and VOBA	9,150	8,866	9,510	8,984	8,280	-9.5%
Premiums and fees receivable	415	383	376	401	370	-10.8%
Accrued investment income	1,064	1,116	1,070	1,108	1,070	0.6%
Reinsurance recoverables	5,608	5,559	5,623	5,597	5,540	-1.2%
Funds withheld reinsurance assets	642	639	629	630	628	-2.2%
Goodwill	2,273	2,273	2,273	2,273	2,273	0.0%
Other assets	3,617	3,420	3,454	3,671	5,134	41.9%
Separate account assets	128,079_	120,275	123,619	123,506	125,033	-2.4%
Total assets	\$ 255,184	\$ 249,502	\$ 251,908	\$ 255,718	\$ 263,028	3.1%

Consolidated Balance Sheets

			As	s of		
	6/30/15	9/30/15	12/31/15	3/31/16	6/30/16	Change
LIABILITIES AND STOCKHOLDERS' EQUITY						
Liabilities						
Future contract benefits	\$ 20,166	\$ 20,523	\$ 20,708	\$ 21,438	\$ 22,147	9.8%
Other contract holder funds	76,243	76,451	77,362	77,475	77,458	1.6%
Short-term debt	-	-	-	-	250	NM
Long-term debt by rating agency leverage definitions:						
Operating (see note ⁽²⁾ on page 6 for details)	1,115	1,115	1,115	1,115	865	-22.4%
Financial	4,384	4,459	4,438	4,535	4,595	4.8%
Reinsurance related embedded derivatives	120	116	87	111	134	11.7%
Funds withheld reinsurance liabilities	718	676	638	597	2,019	181.2%
Deferred gain on business sold through reinsurance	134	116	98	79	61	-54.5%
Payables for collateral on investments	4,587	5,297	4,657	5,017	6,297	37.3%
VIEs' liabilities	3	2	4	-	-	-100.0%
Other liabilities	4,936	6,071	5,565	7,187	8,249	67.1%
Separate account liabilities	128,079	120,275	123,619	123,506	125,033	-2.4%
Total liabilities	240,485	235,101	238,291	241,060	247,108	2.8%
Stockholders' Equity						
Common stock	6,469	6,380	6,298	6,162	6,009	-7.1%
Retained earnings	6,286	6,358	6,474	6,565	6,716	6.8%
AOCI:						
Unrealized investment gains (losses)	2,220	1,940	1,149	2,235	3,501	57.7%
Foreign currency translation adjustment	3	(2)	(5)	(7)	(18)	NM
Funded status of employee benefit plans	(279)	(275)	(299)	(297)	(288)	-3.2%
Total AOCI	1,944	1,663	845	1,931	3,195	64.4%
	14,699	14,401	13,617	14,658	15,920	8.3%
Total stockholders' equity		\$ 249,502	\$ 251,908	\$ 255,718	\$ 263,028	3.1%

Earnings, Shares and Return on Equity

Unaudited (millions of dollars, except per share data)

			As of or For the Three Months Ended								F	As of or Fo	or th	e Six Mont	ths Ended	
	6	/30/15	9	/30/15	_ 1	2/31/15	3	3/31/16	6	5/30/16	Change	6	/30/15	6	5/30/16	Change
Income (Loss)																
Net income (loss)	\$	344	\$	227	\$	283	\$	208	\$	325	-5.5%	\$	644	\$	533	-17.2%
Pre-tax income (loss) from operations		490		364		504		397		489	-0.2%		934		888	-4.90
After-tax income (loss) from operations (1)		371		289		382		314		373	0.5%		724		687	-5.19
Operating tax rate		24.3%		20.6%		24.2%		20.9%		23.7%			22.5%		22.6%	
Average Stockholders' Equity																
Average equity, including AOCI	\$	15,461	\$	14,550	\$	14,009	\$	14,137	\$	15,289	-1.1%	\$	15,721	\$	14,713	-6.4
Average AOCI		2,799		1,804		1,254		1,388		2,563	-8.4%		3,087		1,975	-36.0
Average equity, excluding AOCI	\$	12,662	\$	12,746	\$	12,755	\$	12,749	\$	12,726	0.5%	\$	12,634	\$	12,738	0.8
ROE, excluding AOCI																
Net income (loss)		10.9%		7.1%		8.9%		6.5%		10.2%			10.2%		8.4%	
Income (loss) from operations		11.7%		9.1%		12.0%		9.8%		11.7%			11.5%		10.8%	
Per Share																
Net income (loss) (diluted)	\$	1.35	\$	0.87	\$	1.14	\$	0.82	\$	1.35	0.0%	\$	2.50	\$	2.17	-13.2
Income (loss) from operations (diluted)		1.46		1.11		1.54		1.25		1.56	6.8%		2.81		2.80	-0.4
Dividends declared during the period		0.20		0.20		0.25		0.25		0.25	25.0%		0.40		0.50	25.0
Book value, including AOCI	\$	58.58	\$	58.19	\$	55.85	\$	61.33	\$	68.39	16.7%	\$	58.58	\$	68.39	16.7
Per share impact of AOCI		7.75		6.72		3.47		8.08		13.72	77.0%		7.75		13.72	77.0
Book value, excluding AOCI	\$	50.83	\$	51.47	\$	52.38	\$	53.25	\$	54.67	7.6%	\$	50.83	\$	54.67	7.6
Shares																
Repurchased during the period		2.6		3.7		3.7		5.5		6.2	138.5%		8.6		11.8	37.2
End-of-period – basic		250.9		247.5		243.8		239.0		232.8	-7.2%		250.9		232.8	-7.2
End-of-period – diluted		254.1		251.2		246.7		242.2		236.3	-7.0%		254.1		236.3	-7.0
Average for the period – diluted		255.1		253.2		248.9		245.1		239.9	-6.0%		258.3		242.5	-6.19

Key Stakeholder Metrics

Unaudited (millions of dollars, except per share data)

				As o	f or l	For the Tl	ıree	Months E	Ende	d			For th	e Six	Months 1	Ended
	6	/30/15	9	/30/15	_ 1	2/31/15	_ 3	3/31/16	6	/30/16	Change	6/	30/15	6,	/30/16	Change
Cash Returned to Common Stockholders																
Shares repurchased	\$	150	\$	200	\$	200	\$	200	\$	275	83.3%	\$	500	\$	475	-5.0%
Common dividends		51		50		49		61		60	17.6%		102		121	18.6%
Total cash returned to common stockholders	\$	201	\$	250	\$	249	\$	261	\$	335	66.7%	\$	602	\$	596	-1.0%
Leverage Ratio																
Short-term debt	\$	-	\$	-	\$	-	\$	-	\$	250	NM					
Long-term debt		5,499		5,574		5,553		5,650		5,460	-0.7%					
Total debt ⁽¹⁾	<u> </u>	5,499		5,574		5,553		5,650		5,710	3.8%					
Less:																
Operating debt (2)		1,115		1,115		1,115		1,115		1,115	0.0%					
25% of capital securities		301		302		302		302		302	0.3%					
Carrying value of fair value hedges		217		292		270		365		423	94.9%					
Total numerator	\$	3,866	\$	3,865	\$	3,866	\$	3,868	\$	3,870	0.1%					
Stockholders' equity, excluding unrealized																
investment gains (losses)	\$	12,479	\$	12,461	\$	12,468	\$	12,423	\$	12,419	-0.5%					
Add: 25% of capital securities		301		302		302		302		302	0.3%					
Total numerator		3,866		3,865		3,866		3,868		3,870	0.1%					
Total denominator	\$	16,646	\$	16,628	\$	16,636	\$	16,593	\$	16,591	-0.3%					
Leverage ratio	_	23.2%		23.2%	_	23.2%		23.3%		23.3%						
Holding Company Available Liquidity	\$	545	\$	505	\$	608	\$	539	\$	523	-4.0%					

⁽¹⁾ Excludes obligations under capital leases of \$130 million that are reported in other liabilities on our Consolidated Balance Sheets.

⁽²⁾ We have categorized as operating debt the senior notes issued in October 2007 and June 2010 because the proceeds were used as a long-term structured solution to reduce the strain on increasing statutory reserves associated with secondary guarantee UL and term policies and the senior note issued in September 2008 by our primary insurance subsidiary. During the second quarter of 2016, we reclassified the senior note issued by our primary insurance subsidiary into short-term debt.

Segment and Sources of Earnings

]	For t	he Three	Mon	ths Ende	ed			A	s of or F	or th	e Six Mon	ths Ended		
	6/	′30/15	9,	/30/15	12	2/31/15	3	/31/16	6,	/30/16	Change	6,	/30/15	6	5/30/16	Change	
Income (Loss) from Operations, Pre-Tax																	
Annuities	\$	328	\$	328	\$	309	\$	272	\$	296	-9.8%	\$	621	\$	568	-8.5%	
Retirement Plan Services		39		57		45		41		41	5.1%		88		83	-5.79	
Life Insurance		152		46		175		103		175	15.1%		308		278	-9.79	
Group Protection		30		26		20		8		23	-23.3%		20		31	55.09	
Other Operations		(59)		(93)		(45)		(27)		(46)	22.0%		(103)		(72)	30.19	
Income (loss) from operations, before income taxes	\$	490	\$	364	\$	504	\$	397	\$	489	-0.2%	\$	934	\$	888	-4.9	
Income (Loss) from Operations, After-Tax																	
Annuities	\$	255	\$	259	\$	243	\$	218	\$	235	-7.8%	\$	494	\$	453	-8.3	
Retirement Plan Services		30		42		33		31		31	3.3%		65		61	-6.2	
Life Insurance		105		36		119		75		120	14.3%		215		195	-9.39	
Group Protection		19		17		13		5		15	-21.1%		13		20	53.80	
Other Operations		(38)		(65)		(26)		(15)		(28)	26.3%		(63)		(42)	33.3	
Income (loss) from operations	\$	371	\$	289	\$	382	\$	314	\$	373	0.5%	\$	724	\$	687	-5.1	
					For	the Thre	e Mo	onths End	ded			F	or the Tr	ailin	ailing Twelve Months		
	(6/30/15		9/30/15		12/31/15		3/31/16		6/30/16	Change		6/30/15		6/30/16	Change	
Sources of Earnings, Pre-Tax																	
Investment spread	\$	175	\$	136	\$	179	\$	139	\$	161	-8.0%	\$	736	\$	614	-16.6	
Mortality/morbidity		110		48		115		65		118	7.3%		478		346	-27.69	
Fees on AUM		218		282		219		191		220	0.9%		879		913	3.99	
VA riders		46		(9)		36		29		36	-21.7%		167		92	-44.9	
Total sources of earnings, before income taxes		549		457		549		424		535	-2.6%		2,260		1,965	-13.10	
Other Operations		(59)		(93)		(45)		(27)		(46)	22.0%		(188)		(210)	-11.79	
Income (loss) from operations, before income taxes	\$	490	\$	364	\$	504	\$	397	\$	489	-0.2%	\$	2,072	\$	1,755	-15.3°	
Sources of Earnings, Pre-Taxes, Percentage By Comp	onent																
Investment spread		32.0%		29.7%		32.6%		32.8%		30.0%			32.6%		31.3%		
Mortality/morbidity		19.9%		10.4%		21.0%		15.3%		22.1%			21.1%		17.6%		
Fees on AUM		39.7%		61.9%		39.9%		45.1%		41.2%			38.9%		46.5%		
VA riders		8.4%		-2.0%		6.5%		6.8%		6.7%			7.4%		4.6%		
Total		100.0%		100.0%	_	100.0%	_	100.0%		100.0%			100.0%		100.0%		

Select Earnings Drivers By Segment

				For	the Three	Mo	onths Ende	ed			For t	he S	Six Months 1	Ended
	•	6/30/15	9/30/15		12/31/15		3/31/16		6/30/16	Change	6/30/15		6/30/16	Change
Annuities														
Operating revenues	\$	991	\$ 1,060	\$	1,079	\$	1,039	\$	983	-0.8% \$	1,981	\$	2,022	2.1%
Deposits		3,380	3,304		3,018		2,353		2,113	-37.5%	6,370		4,466	-29.9%
Net flows		397	536		435		(35)		(452)	NM	593		(486)	NN
Average account values		125,820	122,668		122,330		118,189		122,383	-2.7%	124,503		120,286	-3.4%
Retirement Plan Services														
Operating revenues	\$	270	\$ 282	\$	276	\$	267	\$	270	0.0% \$	543	\$	537	-1.1%
Deposits		1,862	1,884		2,095		1,791		1,660	-10.8%	3,567		3,452	-3.2%
Net flows		306	251		(221)		78		4	-98.7%	422		82	-80.6%
Average account values		55,264	54,184		54,396		52,999		55,127	-0.2%	54,717		53,957	-1.4%
Life Insurance														
Operating revenues	\$	1,443	\$ 1,727	\$	1,348	\$	1,478	\$	1,538	6.6%	2,874	\$	3,016	4.9%
Deposits		1,344	1,400		1,542		1,238		1,391	3.5%	2,655		2,630	-0.9%
Net flows		929	1,019		1,170		830		978	5.3%	1,817		1,808	-0.5%
Average account values		42,891	42,963		43,269		43,795		44,162	3.0%	42,680		43,979	3.0%
Average in-force face amount		646,261	651,256		657,846		664,753		671,412	3.9%	644,260		668,083	3.7%
Group Protection														
Operating revenues	\$	617	\$ 570	\$	565	\$	534	\$	525	-14.9% \$	1,222	\$	1,059	-13.3%
Non-medical earned premiums		535	522		516		489		478	-10.7%	1,070		967	-9.6%
Consolidated														
Operating revenues (1)	\$	3,417	\$ 3,735	\$	3,354	\$	3,400	\$	3,395	-0.6% \$	6,811	\$	6,795	-0.2%
Deposits		6,586	6,588		6,655		5,382		5,164	-21.6%	12,592		10,548	-16.2%
Net flows		1,632	1,806		1,384		873		530	-67.5%	2,832		1,404	-50.4%
		223,975	219,815		219,995		214,983		221,672	-1.0%	221,900		218,222	-1.7%

Sales By Segment

]	For tl	he Three	Mon	ths Ende	d				For th	e Six	Months I	Ended
	6,	/30/15	9/	/30/15	12	2/31/15	3,	/31/16	6,	/30/16	Change	6	/30/15	6,	/30/16	Change
Sales																
Annuities:																
With guaranteed living benefits	\$	2,157	\$	1,991	\$	1,698	\$	1,248	\$	1,164	-46.0%	\$	4,139	\$	2,412	-41.7%
Without guaranteed living benefits		858		747		664		437		471	-45.1%		1,573		908	-42.3%
Variable		3,015		2,738		2,362		1,685		1,635	-45.8%		5,712		3,320	-41.9%
Fixed		365		566		656		668		478	31.0%		658		1,146	74.2%
Total Annuities	\$	3,380	\$	3,304	\$	3,018	\$	2,353	\$	2,113	-37.5%	\$	6,370	\$	4,466	-29.9%
Retirement Plan Services:																
First-year sales	\$	673	\$	706	\$	902	\$	393	\$	431	-36.0%	\$	1,055	\$	824	-21.9%
Recurring deposits		1,189		1,178		1,193		1,398		1,229	3.4%		2,512		2,628	4.6%
Total Retirement Plan Services	\$	1,862	\$	1,884	\$	2,095	\$	1,791	\$	1,660	-10.8%	\$	3,567	\$	3,452	-3.2%
Life Insurance:																
UL	\$	22	\$	23	\$	25	\$	18	\$	24	9.1%	\$	42	\$	43	2.4%
Linked-benefit		46		52		54		42		51	10.9%		86		94	9.3%
IUL		23		21		27		18		18	-21.7%		38		36	-5.3%
VUL		43		47		58		29		41	-4.7%		88		70	-20.5%
Term		21		20		25		25		30	42.9%		40		54	35.0%
Total individual life insurance		155		163		189		132		164	5.8%		294		297	1.0%
Executive Benefits		46		10		9		7		9	-80.4%		60		16	-73.3%
Total Life Insurance	\$	201	\$	173	\$	198	\$	139	\$	173	-13.9%	\$	354	\$	313	-11.6%
Group Protection:																
Life	\$	26	\$	24	\$	86	\$	27	\$	25	-3.8%	\$	51	\$	52	2.0%
Disability		23		22		94		22		30	30.4%		46		52	13.0%
Dental		13		15		43		10		16	23.1%		21		26	23.8%
Total Group Protection	\$	62	\$	61	\$	223	\$	59	\$	71	14.5%	\$	118	\$	130	10.2%
Percent employee-paid		44.2%		49.5%		47.4%		54.5%		46.4%			52.1%	-	50.1%	

Operating Revenues and General and Administrative Expenses By Segment

Unaudited (millions of dollars)

]	For tl	he Three	Mon	ths Ende	ed				For th	ne Six	Months 1	Ended
	6,	/30/15	9,	/30/15	12	2/31/15	3,	/31/16	6,	/30/16	Change	6	/30/15	6	/30/16	Change
Operating Revenues																
Annuities	\$	991	\$	1,060	\$	1,079	\$	1,039	\$	983	-0.8%	\$	1,981	\$	2,022	2.1%
Retirement Plan Services		270		282		276		267		270	0.0%		543		537	-1.1%
Life Insurance		1,443		1,727		1,348		1,478		1,538	6.6%		2,874		3,016	4.9%
Group Protection		617		570		565		534		525	-14.9%		1,222		1,059	-13.3%
Other Operations		96		96		86		82		79	-17.7%		191		161	-15.7%
Total	\$	3,417	\$	3,735	\$	3,354	\$	3,400	\$	3,395	-0.6%	\$	6,811	\$	6,795	-0.2%
General and Administrative Expenses,																
Net of Amounts Capitalized (1)																
Annuities	\$	118	\$	113	\$	120	\$	114	\$	114	-3.4%	\$	227	\$	229	0.9%
Retirement Plan Services		78		77		80		74		77	-1.3%		149		150	0.7%
Life Insurance		114		105		115		111		115	0.9%		222		226	1.8%
Group Protection		71		70		72		69		71	0.0%		138		140	1.4%
Other Operations		26		56		18		-		9	-65.4%		40		10	-75.0%
Total	\$	407	\$	421	\$	405	\$	368	\$	386	-5.2%	\$	776	\$	755	-2.7%
General and Administrative Expenses,																
Net of Amounts Capitalized, as a Percentage																
of Operating Revenues																
Annuities		11.9%		10.6%		11.1%		11.0%		11.6%			11.5%		11.3%	
Retirement Plan Services		28.9%		27.2%		29.0%		27.7%		28.3%			27.4%		27.9%	
Life Insurance		7.9%		6.1%		8.5%		7.5%		7.5%			7.7%		7.5%	
Group Protection		11.4%		12.2%		12.7%		13.0%		13.5%			11.3%		13.2%	
Other Operations		27.5%		57.9%		22.0%		0.6%		11.7%			21.0%		6.0%	
Total		11.9%		11.3%		12.1%		10.8%		11.4%			11.4%		11.1%	

(1) See page 11 for general and administrative expenses capitalized.

Operating Commissions and Other Expenses

				For the Thre	e Months Ei	ıded	ļ		For th	e Six Months l	Ended
	6/30	0/15	9/30/15	12/31/15	3/31/10	ó	6/30/16	Change	6/30/15	6/30/16	Change
Operating Commissions and											
Other Expenses Incurred											
General and administrative expenses	\$	452	\$ 468	\$ 465	\$ 41	.0	\$ 429	-5.1%	\$ 868	\$ 839	-3.3
Commissions		602	598	623	52	22	546	-9.3%	1,178	1,068	-9.3
Media expenses		14	-	-		-	-	-100.0%	28	-	-100.09
Taxes, licenses and fees		57	63	46	(58	64	12.3%	132	133	0.8
Interest and debt expense		69	67	68	(58	68	-1.4%	137	136	-0.79
Expenses associated with reserve financing											
and unrelated letters of credit		18	18	18	1	.8	19	5.6%	37	37	0.0
Total operating commissions and other							_				
expenses incurred		1,212	1,214	1,220	1,08	86	1,126	-7.1%	2,380	2,213	-7.0
Less Amounts Capitalized											
General and administrative expenses		(45)	(47)	(60) (4	12)	(43)	4.4%	(92)	(84)	8.7
Commissions		(313)	(320)	(340	(25	51)	(274)	12.5%	(609)	(525)	13.8
Taxes, licenses and fees		(8)	(8)	(7)	(8)	(9)	-12.5%	(16)	(17)	-6.3
Total amounts capitalized		(366)	(375)	(407	(30)1)	(326)	10.9%	(717)	(626)	12.7
Total expenses incurred, net of amounts							<u> </u>				
capitalized, excluding amortization		846	839	813	78	35	800	-5.4%	1,663	1,587	-4.6
Amortization											
Amortization of DAC and VOBA		237	674	110	25	58	244	3.0%	498	501	0.6
Amortization of intangibles		1	1	1		1	1	0.0%	2	2	0.0
Total amortization		238	675	111	25	59	245	2.9%	500	503	0.6
Total operating commissions and											
other expenses	\$	1,084	\$ 1,514	\$ 924	\$ 1,04	14	\$ 1,045	-3.6%	\$ 2,163	\$ 2,090	-3.4

Interest Rate Yields and Spreads By Segment

Unaudited

		F	or the Three M	Months Ended	1		For the	Six Months I	Ended
	6/30/15	9/30/15	12/31/15	3/31/16	6/30/16	Change	6/30/15	6/30/16	Change
Annuities									
Earned rate on reserves	4.20%	4.19%	4.12%	4.12%	4.08%	(12)	4.22%	4.10%	(12)
Variable investment income on reserves (1)	0.06%	0.18%	0.15%	0.06%	0.07%	1	0.13%	0.06%	(7)
Net investment income yield on reserves	4.26%	4.37%	4.27%	4.18%	4.15%	(11)	4.35%	4.16%	(19)
Interest rate credited to contract holders	2.61%	2.56%	2.53%	2.60%	2.69%	8	2.63%	2.64%	1
Interest rate spread	1.65%	1.81%	1.74%	1.58%	1.46%	(19)	1.72%	1.52%	(20)
Base spreads excluding variable investment income	1.59%	1.63%	1.59%	1.52%	1.39%	(20)	1.59%	1.46%	(13)
Retirement Plan Services									
Earned rate on reserves	4.61%	4.71%	4.62%	4.58%	4.52%	(9)	4.63%	4.55%	(8)
Variable investment income on reserves (1)	0.03%	0.19%	0.12%	0.05%	0.06%	3	0.10%	0.05%	(5)
Net investment income yield on reserves	4.64%	4.90%	4.74%	4.63%	4.58%	(6)	4.73%	4.60%	(13)
Interest rate credited to contract holders	3.01%	3.01%	3.01%	2.98%	3.01%	-	3.01%	3.00%	(1)
Interest rate spread	1.63%	1.89%	1.73%	1.65%	1.57%	(6)	1.72%	1.60%	(12)
Base spreads excluding variable investment income	1.60%	1.70%	1.61%	1.60%	1.51%	(9)	1.62%	1.55%	(7)
Life Insurance									
Earned rate on reserves	5.31%	5.33%	5.33%	5.26%	5.21%	(10)	5.32%	5.22%	(10)
Variable investment income on reserves (1)	0.19%	0.42%	0.08%	-0.01%	0.15%	(4)	0.21%	0.08%	(13)
Net investment income yield on reserves	5.50%	5.75%	5.41%	5.25%	5.36%	(14)	5.53%	5.30%	(23)
Interest rate credited to contract holders	3.97%	3.92%	3.97%	3.92%	3.92%	(5)	3.93%	3.92%	(1)
Interest rate spread	1.53%	1.83%	1.44%	1.33%	1.44%	(9)	1.60%	1.38%	(22)
Base spreads excluding variable investment income	1.34%	1.41%	1.36%	1.34%	1.29%	(5)	1.39%	1.30%	(9)
Total (2)									
Earned rate (3)	4.80%	4.86%	4.85%	4.78%	4.72%	(8)	4.81%	4.73%	(8)
Variable investment income (1) (3)	0.17%	0.36%	0.09%	-0.01%	0.12%	(5)	0.19%	0.07%	(12)
Net investment income yield (3)	4.97%	5.22%	4.94%	4.77%	4.84%	(13)	5.00%	4.80%	(20)
Interest rate credited to contract holders	3.38%	3.34%	3.35%	3.34%	3.36%	(2)	3.36%	3.35%	(1)
Interest rate spread	1.59%	1.88%	1.59%	1.43%	1.48%	(11)	1.64%	1.45%	(19)
Base spreads excluding variable investment income	1.42%	1.52%	1.50%	1.44%	1.36%	(6)	1.45%	1.38%	(7)

⁽¹⁾ Variable investment income consists of commercial mortgage loan prepayment and bond make-whole premiums and investment income on alternative investments.

⁽²⁾ Includes the results of all of our business segments and Other Operations.

⁽³⁾ Includes investment yields on reserves and surplus.

Select Earnings and Operational Data from Business Segments



Annuities – Select Earnings and Operational Data

			As o	f or	For the T	iree	Months H	Ende	ed		As of or F	or t	he Six Mon	ths Ended
	6/30/15	-	9/30/15	1	12/31/15		3/31/16	(6/30/16	Change	5/30/15		6/30/16	Change
Income (Loss) from Operations														
Operating revenues:														
Insurance premiums	\$ 55	\$	129	\$	154	\$	151	\$	68	23.6%	\$ 135	\$	219	62.2%
Fee income	531		520		517		493		510	-4.0%	1,041		1,003	-3.7%
Net investment income	247		257		252		251		258	4.5%	494		509	3.0%
Operating realized gain (loss)	45		45		44		44		44	-2.2%	87		87	0.0%
Other revenues	113		109		112		100		103	-8.8%	224	_	204	-8.9%
Total operating revenues	991		1,060		1,079		1,039		983	-0.8%	1,981		2,022	2.1%
Operating expenses:	 													
Interest credited	139		134		135		140		144	3.6%	283		283	0.0%
Benefits	90		219		214		216		136	51.1%	218		353	61.9%
Commissions incurred	267		261		257		218		216	-19.1%	516		434	-15.9%
Other expenses incurred	231		220		227		218		210	-9.1%	453		428	-5.5%
Amounts capitalized	(165)		(160)		(146)		(112)		(105)	36.4%	(311)		(217)	30.2%
Amortization	101		58		83		87		86	-14.9%	201		173	-13.9%
Total operating expenses	663		732		770		767		687	3.6%	1,360		1,454	6.9%
Income (loss) from operations before taxes	 328		328		309		272		296	-9.8%	 621		568	-8.5%
Federal income tax expense (benefit)	73		69		66		54		61	-16.4%	127		115	-9.4%
Income (loss) from operations	\$ 255	\$	259	\$	243	\$	218	\$	235	-7.8%	\$ 494	\$	453	-8.3%
Effective Federal Income Tax Rate	22.4%		20.9%		21.4%		19.8%		20.6%		20.4%		20.2%	
Average Equity, Excluding Goodwill and AOCI	\$ 4,073	\$	4,262	\$	4,335	\$	4,381	\$	4,502	10.5%	\$ 3,980	\$	4,441	11.6%
ROE, Excluding Goodwill and AOCI	25.0%		24.3%		22.4%		19.9%		20.9%		24.8%		20.4%	
Return on Average Account Values	81		84		79		74		77	(4)	79		75	(4)
Account Values														
Variable annuity account values:														
Average	\$ 108,051	\$	104,676	\$	104,052	\$	99,610	\$	103,444	-4.3%	\$ 106,647	\$	101,523	-4.8%
End-of-period	106,600		100,580		103,145		102,902		103,861	-2.6%	106,600		103,861	-2.6%
Fixed annuity account values:														
Average	17,769		17,992		18,278		18,579		18,939	6.6%	17,856		18,763	5.1%
End-of-period	17,935		18,027		18,451		18,829		18,990	5.9%	17,935		18,990	5.9%

Retirement Plan Services – Select Earnings and Operational Data

				As of	f or I	For the Th	ree l	Months E	Ende	d		F	As of or Fo	or th	e Six Mont	hs Ended
	6	/30/15	9	/30/15	12	2/31/15	3	/31/16	6	/30/16	Change	6	/30/15	6	5/30/16	Change
Income (Loss) from Operations																
Operating revenues:																
Fee income	\$	61	\$	60	\$	61	\$	55	\$	57	-6.6%	\$	123	\$	112	-8.9%
Net investment income		206		219		213		207		209	1.5%		414		417	0.7%
Other revenues		3		3		2		5		4	33.3%		6		8	33.3%
Total operating revenues		270		282		276		267		270	0.0%		543		537	-1.1%
Operating expenses:		_		_		_				_						
Interest credited		123		124		126		125		127	3.3%		245		251	2.4%
Benefits		1		-		-		-		-	-100.0%		1		1	0.0%
Commissions incurred		20		19		19		19		19	-5.0%		40		39	-2.5%
Other expenses incurred		85		83		88		82		84	-1.2%		165		165	0.0%
Amounts capitalized		(7)		(6)		(9)		(6)		(6)	14.3%		(14)		(13)	7.1%
Amortization		9		5		7		6		5	-44.4%		18		11	-38.9%
Total operating expenses		231		225		231		226		229	-0.9%		455		454	-0.2%
Income (loss) from operations before taxes		39		57		45		41		41	5.1%		88		83	-5.7%
Federal income tax expense (benefit)		9		15		12		10		10	11.1%		23		22	-4.3%
Income (loss) from operations	\$	30	\$	42	\$	33	\$	31	\$	31	3.3%	\$	65	\$	61	-6.2%
Effective Federal Income Tax Rate		24.1%		27.3%		25.4%		25.8%		25.6%			25.6%		25.7%	
Average Equity, Excluding Goodwill and AOCI	\$	993	\$	1,010	\$	1,045	\$	1,067	\$	1,098	10.6%	\$	1,000	\$	1,083	8.3%
ROE, Excluding Goodwill and AOCI		12.0%		16.4%		12.8%		11.5%		11.2%			13.0%		11.3%	
Pre-tax Net Margin		26.8%		36.2%		29.8%		29.1%		28.8%			29.4%		28.9%	
Return on Average Account Values		22		31		25		23		22	-		24		23	(1
Net Flows by Market																
Small Market		2		88		190		13		(22)	NM	\$	(17)	\$	(9)	47.19
Mid - Large Market		555		359		(185)		215		191	-65.6%		943		406	-56.9%
<i>Multi-Fund</i> [®] and Other		(251)		(196)		(226)		(150)		(165)	34.3%		(504)		(315)	37.5%
Net Flows - Trailing Twelve Months	\$	(465)	Φ.	(264)	\$	452	\$	415	\$	112	124.1%	\$	(465)	Φ	112	124.19

Life Insurance – Select Earnings and Operational Data

			As of	or	For the Tl	ıree	Months E	Ende	ed			As of or Fo	or tl	ne Six Mont	hs Ended
	 6/30/15	Ģ	0/30/15	1	2/31/15		3/31/16	(6/30/16	Change	_	6/30/15	(6/30/16	Change
Income (Loss) from Operations	 														
Operating revenues:															
Insurance premiums	\$ 160	\$	166	\$	174	\$	172	\$	177	10.6%	\$	309	\$	350	13.3%
Fee income	647		890		538		687		721	11.4%		1,297		1,408	8.6%
Net investment income	626		662		628		611		633	1.1%		1,251		1,244	-0.6%
Operating realized gain (loss)	2		-		(1)		-		-	-100.0%		2		(1)	NM
Other revenues	8		9		9		8		7	-12.5%		15		15	0.0%
Total operating revenues	 1,443		1,727		1,348		1,478		1,538	6.6%		2,874		3,016	4.9%
Operating expenses:	 														
Interest credited	345		344		352		348		349	1.2%		683		697	2.0%
Benefits	673		578		661		740		708	5.2%		1,323		1,448	9.4%
Commissions incurred	160		175		199		147		174	8.8%		322		321	-0.3%
Other expenses incurred	183		182		181		185		193	5.5%		368		378	2.7%
Amounts capitalized	(182)		(193)		(224)		(165)		(198)	-8.8%		(362)		(363)	-0.3%
Amortization	112		595		4		120		137	22.3%		232		257	10.8%
Total operating expenses	1,291		1,681		1,173		1,375		1,363	5.6%		2,566		2,738	6.7%
Income (loss) from operations before taxes	152		46		175		103		175	15.1%		308		278	-9.7%
Federal income tax expense (benefit)	47		10		56		28		55	17.0%		93		83	-10.8%
Income (loss) from operations	\$ 105	\$	36	\$	119	\$	75	\$	120	14.3%	\$	215	\$	195	-9.3%
Effective Federal Income Tax Rate	31.4%		22.5%		31.6%		27.5%		31.3%			30.1%		29.9%	
Average Equity, Excluding Goodwill and AOCI	\$ 6,422	\$	6,506	\$	6,435	\$	6,405	\$	6,320	-1.6%	\$	6,324	\$	6,362	0.6%
ROE, Excluding Goodwill and AOCI	6.5%		2.2%		7.4%		4.7%		7.6%			6.8%		6.1%	
Average Account Values	\$ 42,891	\$	42,963	\$	43,269	\$	43,795	\$	44,162	3.0%	\$	42,680	\$	43,979	3.0%
In-Force Face Amount															
UL and other	\$ 326,026	\$	328,115	\$	331,299	\$	331,690	\$	333,006	2.1%	\$	326,026	\$	333,006	2.1%
Term insurance	322,848	_	325,522	_	330,755	_	335,762		342,366	6.0%	_	322,848	_	342,366	6.0%
Total in-force face amount	\$ 648,874	\$	653,637	\$	662,054	\$	667,452	\$	675,372	4.1%	\$	648,874	\$	675,372	4.1%

Group Protection - Select Earnings and Operational Data

				I	For tl	he Three	Mon	ths Ende	d				For the	e Six	Months H	Ended
	6,	/30/15	9/	/30/15	12	2/31/15	3,	/31/16	6	/30/16	Change	6,	/30/15	6,	/30/16	Change
Income (Loss) from Operations																
Operating revenues:																
Insurance premiums	\$	567	\$	519	\$	516	\$	489	\$	478	-15.7%	\$	1,128	\$	967	-14.3%
Net investment income		47		48		45		42		43	-8.5%		90		86	-4.4%
Other revenues		3		3		4		3		4	33.3%		4		6	50.0%
Total operating revenues		617		570		565		534		525	-14.9%		1,222		1,059	-13.3%
Operating expenses:		_						_					_			
Interest credited		1		-		1		1		1	0.0%		1		1	0.0%
Benefits		421		386		387		340		345	-18.1%		862		685	-20.5%
Commissions incurred		69		62		63		62		61	-11.6%		135		124	-8.1%
Other expenses incurred		93		95		104		93		97	4.3%		187		189	1.1%
Amounts capitalized		(12)		(16)		(27)		(15)		(17)	-41.7%		(30)		(31)	-3.3%
Amortization		15		17		17		45		15	0.0%		47		60	27.7%
Total operating expenses		587		544		545		526		502	-14.5%		1,202		1,028	-14.5%
Income (loss) from operations before taxes		30		26		20		8		23	-23.3%		20		31	55.0%
Federal income tax expense (benefit)		11		9		7		3		8	-27.3%		7		11	57.1%
Income (loss) from operations	\$	19	\$	17	\$	13	\$	5	\$	15	-21.1%	\$	13	\$	20	53.8%
Effective Federal Income Tax Rate		35.0%		35.0%		35.0%		35.0%		35.0%			35.0%		35.0%	
Average Equity, Excluding Goodwill and AOCI	\$	1,238	\$	1,228	\$	1,217	\$	1,203	\$	1,159	-6.4%	\$	1,239	\$	1,181	-4.7%
ROE, Excluding Goodwill and AOCI		6.3%		5.4%		4.4%		1.8%		5.1%			2.1%		3.4%	
Loss Ratios by Product Line																
Life		72.0%		70.5%		72.3%		71.1%		70.4%			74.8%		70.8%	
Disability		75.4%		79.3%		79.5%		67.2%		74.8%			77.5%		71.0%	
Dental		72.3%		70.3%		69.1%		73.5%		70.4%			72.6%		71.9%	
Total non-medical		73.6%		74.5%		75.3%		69.6%		72.5%			75.8%		71.0%	

Other Operations – Select Earnings and Operational Data

				For the Th	ree l	Months Ende	ed			For th	e Six Months	Ended
	6/.	30/15	9/30/15	12/31/	15	3/31/16	6	5/30/16	Change	6/30/15	6/30/16	Change
Other Operations			-									
Operating revenues:												
Insurance premiums	\$	1	\$ 11	\$	4	\$ 3	\$	4	300.0%	\$ 1	\$ 9	NM
Net investment income		61	67		62	61		56	-8.2%	125	115	-8.0%
Amortization of deferred gain on												
business sold through reinsurance		18	18		18	18		18	0.0%	35	35	0.0%
Media revenues		16	-		-	-		-	-100.0%	31	-	-100.0%
Other revenues		-	-		2	-		1	NM	(1)	2	300.0%
Total operating revenues		96	96		86	82		79	-17.7%	191	161	-15.7%
Operating expenses:												
Interest credited		20	20		19	20		19	-5.0%	41	39	-4.9%
Benefits		30	52		31	29		32	6.7%	57	59	3.5%
Media expenses		14	-		-	-		-	-100.0%	28	-	-100.0%
Commissions and other expenses		22	50		13	(8)		6	-72.7%	31	(1)	NM
Interest and debt expenses		69	67		68	68		68	-1.4%	137	136	-0.7%
Total operating expenses		155	189	1	31	109		125	-19.4%	294	233	-20.7%
Income (loss) from operations before taxes		(59)	(93)		45)	(27)		(46)	22.0%	(103)	(72)	30.1%
Federal income tax expense (benefit)		(21)	(28)	(19)	(12)		(18)	14.3%	(40)	(30)	25.0%
Income (loss) from operations	\$	(38)	\$ (65)	\$ (26)	\$ (15)	\$	(28)	26.3%	\$ (63)	\$ (42)	33.3%

DAC, VOBA, DSI, DFEL & Account Value Roll Forwards



Consolidated - DAC, VOBA, DSI and DFEL Roll Forwards

]	For t	he Three	Mor	ths Ende	ed				For th	ie Six	Months 1	Ended
	6	/30/15	9	/30/15	12	2/31/15	3	/31/16	6	30/16	Change	6	/30/15	6	/30/16	Change
DAC, VOBA, and DSI																
Balance as of beginning-of-period	\$	8,391	\$	9,394	\$	9,111	\$	9,766	\$	9,235	10.1%	\$	8,447	\$	9,766	15.6%
Business acquired (sold) through reinsurance		15		2		-		-		-	-100.0%		15		-	-100.0%
Deferrals		375		380		415		309		332	-11.5%		732		640	-12.6%
Operating amortization		(246)		(681)		(117)		(265)		(250)	-1.6%		(515)		(514)	0.2%
Deferrals, net of operating amortization		129	<u> </u>	(301)		298		44	<u> </u>	82	-36.4%		217		126	-41.9%
Amortization associated with benefit ratio unlocking		1		15		(3)		2		(1)	NM		-		-	NN
Adjustment related to realized (gains) losses		(15)		(26)		20		(4)		(1)	93.3%		(12)		(4)	66.7%
Adjustment related to unrealized (gains) losses		873		27		340		(573)		(793)	NM		727		(1,366)	NN
Balance as of end-of-period	\$	9,394	\$	9,111	\$	9,766	\$	9,235	\$	8,522	-9.3%	\$	9,394	\$	8,522	-9.3%
DFEL																
Balance as of beginning-of-period	\$	1,322	\$	1,797	\$	1,593	\$	1,952	\$	1,696	28.3%	\$	1,401	\$	1,952	39.3%
Deferrals		128		141		150		136		150	17.2%		247		286	15.8%
Operating amortization		(73)		(306)		78		(84)		(92)	-26.0%		(149)		(176)	-18.1%
Deferrals, net of operating amortization		55		(165)		228		52		58	5.5%		98		110	12.2%
Amortization associated with benefit ratio unlocking		-		2		(1)		-		-	NM		-		-	NN
Adjustment related to realized (gains) losses		(2)		(3)		1		(1)		1	150.0%		(3)		-	100.0%
Adjustment related to unrealized (gains) losses		422		(38)		131		(307)		(398)	NM		301		(704)	NN
Balance as of end-of-period	\$	1,797	\$	1,593	\$	1,952	\$	1,696	\$	1,357	-24.5%	\$	1,797	\$	1,357	-24.5%
DAC, VOBA, DSI, and DFEL Balance as																
of End-of-Period, After-Tax	\$	4,938	\$	4.887	\$	5,079	\$	4,900	\$	4,657	-5.7%	\$	4,938	\$	4,657	-5.7%

Annuities - Account Value Roll Forwards

]	For	the Three	Mo	nths Ende	ed				For th	e Si	x Months	Ended
	-6	6/30/15	ç	9/30/15	1	12/31/15		3/31/16		6/30/16	Change		6/30/15	(6/30/16	Change
Fixed Annuities																
Balance as of beginning-of-period	\$	18,651	\$	18,597	\$	18,672	\$	19,082	\$	19,448	4.3%	\$	18,661	\$	19,082	2.3%
Gross deposits		365		566		656		668		478	31.0%		658		1,146	74.2%
Full surrenders and deaths		(377)		(357)		(276)		(285)		(345)	8.5%		(682)		(631)	7.5%
Other contract benefits		(166)		(168)		(176)		(127)		(130)	21.7%		(315)		(256)	18.7%
Net flows		(178)		41		204		256		3	101.7%		(339)		259	176.4%
Reinvested interest credited		117		31		200		103		143	22.2%		263		246	-6.5%
Sales inducements deferred		7		3		6	_	7		4	-42.9%		12		11	-8.3%
Balance as of end-of-period, gross		18,597		18,672		19,082		19,448		19,598	5.4%		18,597		19,598	5.4%
Reinsurance ceded		(662)		(645)		(631)	_	(619)		(608)	8.2%		(662)		(608)	8.2%
Balance as of end-of-period, net	\$	17,935	\$	18,027	\$	18,451	\$	18,829	\$	18,990	5.9%	\$	17,935	\$	18,990	5.9%
Variable Annuities																
Balance as of beginning-of-period	\$	106,279	\$	106,600	\$	100,581	\$	103,146	\$	102,903	-3.2%	\$	104,073	\$	103,146	-0.9%
Gross deposits		3,015		2,738		2,362		1,685		1,635	-45.8%		5,712		3,320	-41.9%
Full surrenders and deaths		(1,501)		(1,299)		(1,122)		(1,030)		(1,160)	22.7%		(2,903)		(2,191)	24.5%
Other contract benefits		(939)		(944)		(1,009)		(946)		(930)	1.0%		(1,877)		(1,874)	0.2%
Net flows		575		495		231		(291)		(455)	NM		932		(745)	NM
Change in market value and reinvestment		(254)		(6,514)		2,334	_	48		1,413	NM		1,595		1,460	-8.5%
Balance as of end-of-period, gross		106,600		100,581		103,146		102,903		103,861	-2.6%		106,600		103,861	-2.6%
Reinsurance ceded		-		(1)		(1)	_	(1)		-	NM		-		-	NM
Balance as of end-of-period, net	\$	106,600	\$	100,580	\$	103,145	\$	102,902	\$	103,861	-2.6%	\$	106,600	\$	103,861	-2.6%
Total																
Balance as of beginning-of-period	\$	124,930	\$	125,197	\$	119,253	\$	122,228	\$	122,351	-2.1%	\$	122,734	\$	122,228	-0.4%
Gross deposits		3,380		3,304		3,018		2,353		2,113	-37.5%		6,370		4,466	-29.9%
Full surrenders and deaths		(1,878)		(1,656)		(1,398)		(1,315)		(1,505)	19.9%		(3,585)		(2,822)	21.3%
Other contract benefits		(1,105)		(1,112)		(1,185)		(1,073)		(1,060)	4.1%		(2,192)		(2,130)	2.8%
Net flows		397		536		435		(35)		(452)	NM		593		(486)	NM
Change in market value and reinvestment		(137)		(6,483)		2,534		151		1,556	NM		1,858		1,706	-8.2%
Sales inducements deferred	_	7		3	_	6	_	7		4	-42.9%	_	12		11	-8.3%
Balance as of end-of-period, gross		125,197		119,253		122,228		122,351		123,459	-1.4%		125,197		123,459	-1.4%
Reinsurance ceded	_	(662)		(646)	_	(632)	_	(620)		(608)	8.2%	_	(662)		(608)	8.2%
Balance as of end-of-period, net	\$	124,535	\$	118,607	\$	121,596	\$	121,731	\$	122,851	-1.4%	\$	124,535	\$	122,851	-1.4%

Retirement Plan Services - Account Value Roll Forwards

]	For 1	the Three	Mo	nths Ende	d				For th	e Si	x Months I	Ended
	-	6/30/15	9	0/30/15	1	2/31/15		3/31/16	6	5/30/16	Change	6	/30/15	6	5/30/16	Change
General Account																
Balance as of beginning-of-period	\$	16,288	\$	16,469	\$	16,649	\$	16,588	\$	16,727	2.7%	\$	16,229	\$	16,588	2.2%
Gross deposits		452		425		562		420		448	-0.9%		870		869	-0.1%
Withdrawals and deaths		(478)		(547)		(821)		(572)		(483)	-1.0%		(1,019)		(1,055)	-3.5%
Net flows		(26)		(122)		(259)		(152)		(35)	-34.6%		(149)		(186)	-24.8%
Transfers between fixed and variable accounts		84		176		71		168		178	111.9%		145		344	137.2%
Reinvestment interest credited		123		126		127		123		126	2.4%		244		250	2.5%
Balance as of end-of-period	\$	16,469	\$	16,649	\$	16,588	\$	16,727	\$	16,996	3.2%	\$	16,469	\$	16,996	3.2%
Separate Account and Mutual Funds																
Balance as of beginning-of-period	\$	38,344	\$	38,520	\$	36,195	\$	37,512	\$	37,772	-1.5%	\$	37,310	\$	37,512	0.5%
Gross deposits		1,410		1,459		1,533		1,371		1,212	-14.0%		2,697		2,583	-4.2%
Withdrawals and deaths		(1,078)		(1,086)		(1,495)		(1,141)		(1,173)	-8.8%		(2,126)		(2,315)	-8.9%
Net flows		332		373		38		230		39	-88.3%		571		268	-53.1%
Transfers between fixed and variable accounts		(81)		(161)		(62)		(149)		(155)	-91.4%		(155)		(303)	-95.5%
Change in market value and reinvestment		(75)		(2,537)		1,341		179		778	NM		794		957	20.5%
Balance as of end-of-period	\$	38,520	\$	36,195	\$	37,512	\$	37,772	\$	38,434	-0.2%	\$	38,520	\$	38,434	-0.2%
Total																
Balance as of beginning-of-period	\$	54,632	\$	54,989	\$	52,844	\$	54,100	\$	54,499	-0.2%	\$	53,539	\$	54,100	1.0%
Gross deposits		1,862		1,884		2,095		1,791		1,660	-10.8%		3,567		3,452	-3.2%
Withdrawals and deaths		(1,556)		(1,633)		(2,316)		(1,713)		(1,656)	-6.4%		(3,145)		(3,370)	-7.2%
Net flows		306		251		(221)		78		4	-98.7%		422		82	-80.6%
Transfers between fixed and variable accounts		3		15		9		19		23	NM		(10)		41	NM
Change in market value and reinvestment		48		(2,411)		1,468		302		904	NM		1,038		1,207	16.3%
Balance as of end-of-period	\$	54,989	\$	52,844	\$	54,100	\$	54,499	\$	55,430	0.8%	\$	54,989	\$	55,430	

Life Insurance – Account Value Roll Forwards

				I	For 1	the Three	Moı	nths Ende	ed				For th	e Si	x Months l	Ended
	6	/30/15	9	/30/15	1	2/31/15	3	3/31/16	6	6/30/16	Change	6	5/30/15	6	5/30/16	Change
General Account																
Balance as of beginning-of-period	\$	34,753	\$	34,930	\$	35,213	\$	35,545	\$	35,640	2.6%	\$	34,612	\$	35,545	2.7%
Deposits		964		1,012		1,082		945		992	2.9%		1,885		1,938	2.8%
Withdrawals and deaths		(299)		(214)		(208)		(317)		(294)	1.7%		(598)		(612)	-2.3%
Net flows		665		798		874		628		698	5.0%		1,287		1,326	3.0%
Contract holder assessments		(830)		(855)		(882)		(868)		(898)	-8.2%		(1,644)		(1,767)	-7.5%
Reinvested interest credited		342		340		340		335		335	-2.0%		675		671	-0.6%
Balance as of end-of-period, gross		34,930		35,213		35,545		35,640		35,775	2.4%		34,930		35,775	2.4%
Reinsurance ceded		(773)		(770)		(763)		(763)		(760)	1.7%		(773)		(760)	1.7%
Balance as of end-of-period, net	\$	34,157	\$	34,443	\$	34,782	\$	34,877	\$	35,015	2.5%	\$	34,157	\$	35,015	2.5%
Separate Account																
Balance as of beginning-of-period	\$	9,635	\$	9,766	\$	9,213	\$	9,696	\$	9,830	2.0%	\$	9,263	\$	9,696	4.7%
Deposits		380		388		460		293		399	5.0%		770		692	-10.1%
Withdrawals and deaths		(116)		(167)		(164)		(91)		(119)	-2.6%		(240)		(210)	12.5%
Net flows		264		221		296		202		280	6.1%		530		482	-9.1%
Contract holder assessments		(127)		(132)		(143)		(135)		(143)	-12.6%		(258)		(278)	-7.8%
Change in market value and reinvestment		(6)		(642)		330		67		205	NM		231		272	17.7%
Balance as of end-of-period, gross		9,766		9,213		9,696		9,830		10,172	4.2%		9,766		10,172	4.2%
Reinsurance ceded		(864)		(788)		(809)		(786)		(785)	9.1%		(864)		(785)	9.1%
Balance as of end-of-period, net	\$	8,902	\$	8,425	\$	8,887	\$	9,044	\$	9,387	5.4%	\$	8,902	\$	9,387	5.4%
Total																
Balance as of beginning-of-period	\$	44,388	\$	44,696	\$	44,426	\$	45,241	\$	45,470	2.4%	\$	43,875	\$	45,241	3.1%
Deposits		1,344		1,400		1,542		1,238		1,391	3.5%		2,655		2,630	-0.9%
Withdrawals and deaths		(415)		(381)		(372)		(408)		(413)	0.5%		(838)		(822)	1.9%
Net flows		929		1,019		1,170		830		978	5.3%		1,817		1,808	-0.5%
Contract holder assessments		(957)		(987)		(1,025)		(1,003)		(1,041)	-8.8%		(1,902)		(2,045)	-7.5%
Change in market value and reinvestment		336		(302)		670		402		540	60.7%		906		943	4.1%
Balance as of end-of-period, gross		44,696		44,426		45,241		45,470		45,947	2.8%		44,696		45,947	2.8%
Reinsurance ceded		(1,637)		(1,558)		(1,572)		(1,549)		(1,545)	5.6%		(1,637)		(1,545)	5.6%
Balance as of end-of-period, net	\$	43,059	\$	42,868	\$	43,669	\$	43,921	\$	44,402	3.1%	\$	43,059	\$	44,402	3.1%

Other Information



Select Investment Data

	As of 6/	30/15	As of 12/	/31/15	As of 6/3	30/16
	Amount	%	Amount	%	Amount	%
AFS and Trading Securities, at Fair Value						
AFS securities:						
Corporate bonds	\$ 74,169	84.1%	\$ 74,032	84.5%	\$ 80,129	85.2%
U.S. government bonds	428	0.5%	429	0.5%	464	0.5%
Foreign government bonds	540	0.6%	524	0.6%	530	0.6%
Mortgage-backed securities	4,476	5.1%	4,104	4.7%	3,975	4.2%
Asset-backed collateralized debt obligations	499	0.6%	589	0.7%	687	0.7%
State and municipal bonds	4,418	5.0%	4,480	5.1%	4,985	5.3%
Hybrid and redeemable preferred securities	892	1.0%	806	0.9%	691	0.7%
VIEs' fixed maturity securities	598	0.7%	598	0.7%	600	0.6%
Equity securities	227	0.3%	237	0.3%	277	0.3%
Total AFS securities	86,247	97.9%	85,799	98.0%	92,338	98.1%
Trading securities	1,949	2.1%	1,854	2.0%	1,812	1.9%
Total AFS and trading securities	\$ 88,196	100.0%	\$ 87,653	100.0%	\$ 94,150	100.0%
AFS and Trading Securities, at Amortized Cost						
Fixed maturity securities	\$ 82,746	99.7%	\$ 84,241	99.7%	\$ 85,187	99.7%
Equity securities	213	0.3%	226	0.3%	259	0.3%
Total AFS and trading securities	\$ 82,959	100.0%	\$ 84,467	100.0%	\$ 85,446	100.0%
Percentage of Fixed Maturity AFS Securities, at Amortized Cost						
Investment grade		95.1%		95.1%		94.7%
Below investment grade		4.9%		4.9%		5.3%

Realized Gain (Loss) and Benefit Ratio Unlocking, After-DAC

	For the Three Months Ended										For the Six Months Ended					
	6/3	30/15	9/	30/15	12	2/31/15	3,	/31/16	6/	30/16	Change	6/	30/15	6/30/	6 Cha	ange
Realized Gain (Loss), Pre-Tax																
Total operating realized gain (loss)	\$	47	\$	45	\$	43	\$	44	\$	44	-6.4%	\$	89	\$	86	-3.4%
Total excluded realized gain (loss)		(37)		(18)		(183)		(158)		(89)	NM		(127)	(2	45) -9	-92.9%
Total realized gain (loss), pre-tax	\$	10	\$	27	\$	(140)	\$	(114)	\$	(45)	NM	\$	(38)	\$ (1	<u>59)</u>	NN
Excluded Realized Gain (Loss) Net of																
Benefit Ratio Unlocking, After-Tax																
Total excluded realized gain (loss)	\$	(23)	\$	(11)	\$	(118)	\$	(102)	\$	(57)	NM	\$	(83)	\$ (1	59) -9	-91.6%
Benefit ratio unlocking		(4)		(51)		19		(4)		9	NM		2		4 10	100.0%
Net gain (loss), after-tax	\$	(27)	\$	(62)	\$	(99)	\$	(106)	\$	(48)	-77.8%	\$	(81)	\$ (1	55) -9	-91.4%
Realized Gain (Loss) Net of Benefit Ratio																
Unlocking, After-Tax																
Realized gain (loss) related to investments	\$	(14)	\$	(26)	\$	(35)	\$	(64)	\$	(47)	NM	\$	(24)	\$ (1	12)	NN
Variable annuity net derivative results:																
Hedge program performance, including unlocking																
for GLB reserves hedged		-		(102)		(13)		(94)		(23)	NM		(35)	(1	17)	NN
GLB non-performance risk component		(8)		84		(43)		67		24	NM		(1)		91_	NN
Total variable annuity net derivative results		(8)		(18)		(56)		(27)		1	112.5%		(36)	([26]	27.89
Indexed annuity forward-starting option		(4)		(18)		(8)		(15)		(2)	50.0%		(19)	([17]	10.5%
Gain (loss) on sale of subsidiaries/businesses		(1)						_		-	100.0%		(2)		<u>-</u> 10	100.0%
Excluded realized gain (loss) net of																
benefit ratio unlocking, after-tax	\$	(27)	\$	(62)	\$	(99)	\$	(106)	\$	(48)	-77.8%	\$	(81)	\$ (1	<u>55)</u> -9	-91.4%
Components of Realized Gain (Loss)																
Related to Investments, After-Tax																
OTTI	\$	(5)	\$	(12)	\$	(10)	\$	(23)	\$	(18)	NM	\$	(13)	\$	42)	NN
Other realized gain (loss) related to certain investments		4		(4)		(12)		(46)		(24)	NM		(5)	(70)	NN
Gain (loss) on the mark-to-market on certain instruments		(13)		(10)		(13)		5		(5)	61.5%		(6)		<u>-</u> 10	100.0%
Total realized gain (loss) related										<u></u>						
to investments, after-tax	\$	(14)	\$	(26)	\$	(35)	\$	(64)	\$	(47)	NM	\$	(24)	\$ (1	12)	NN

Select GAAP to Non-GAAP Reconciliations

	For the Three Months Ended												For the Six Months Ended					
	6	/30/15	9,	/30/15	12	2/31/15	3	/31/16	6	/30/16	Change	6	/30/15	6/	/30/16	Change		
Revenues																		
Total revenues	\$	3,381	\$	3,716	\$	3,172	\$	3,243	\$	3,307	-2.2%	\$	6,685	\$	6,551	-2.0%		
Less:																		
Excluded realized gain (loss)		(37)		(18)		(183)		(158)		(89)	NM		(127)		(245)	-92.9%		
Amortization of DFEL on benefit ratio unlocking		-		(2)		-		-		-	NM		-		-	NM		
Amortization of deferred gains arising from reserve																		
changes on business sold through reinsurance		1		1		1		1		1	0.0%		1		1	0.0%		
Operating revenues	\$	3,417	\$	3,735	\$	3,354	\$	3,400	\$	3,395	-0.6%	\$	6,811	\$	6,795	-0.2%		
Net Income																		
Net income (loss)	\$	344	\$	227	\$	283	\$	208	\$	325	-5.5%	\$	644	\$	533	-17.2%		
Less:																		
Excluded realized gain (loss)		(23)		(11)		(118)		(102)		(57)	NM		(83)		(159)	-91.6%		
Benefit ratio unlocking		(4)		(51)		19		(4)		9	NM		2		4	100.0%		
Income (loss) from reserve changes (net of related		, ,		, ,														
amortization) on business sold through reinsurance		_		_		_		_		-	NM		1		1	0.0%		
Income (loss) from operations	\$	371	\$	289	\$	382	\$	314	\$	373	0.5%	\$	724	\$	687	-5.1%		
Earnings (Loss) Per Common Share - Diluted																		
Net income (loss)	\$	1.35	\$	0.87	\$	1.14	\$	0.82	\$	1.35	0.0%	\$	2.50	\$	2.17	-13.2%		
Less:																		
Excluded realized gain (loss)		(0.09)		(0.04)		(0.48)		(0.41)		(0.25)	NM		(0.32)		(0.65)	NM		
Benefit ratio unlocking		(0.02)		(0.20)		0.08		(0.02)		0.04	300.0%		0.01		0.02	100.0%		
Income (loss) from operations	\$	1.46	\$	1.11	\$	1.54	\$	1.25	\$	1.56	6.8%	\$	2.81	\$	2.80	-0.4%		