

# **Statistical Supplement**

Third Quarter 2019

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## **Analyst Coverage and Credit Ratings**

<u>Firm</u>	<u>Analyst</u>	<u>Phone Number</u>
Autonomous Research U.S., L.P.	Erik Bass	646-561-6248
B. Riley FBR	Randy Binner	703-312-1890
Bank of America Merrill Lynch	Jay Cohen	646-855-5716
Barclays Capital	Jay Gelb	212-526-1561
Citi Research	Suneet Kamath	212-816-3457
Credit Suisse	Andrew Kligerman	212-325-5069
Deutsche Bank	Joshua Shanker	212-250-7127
Dowling & Partners	Humphrey Lee	860-676-7324
Evercore	Thomas Gallagher	212-446-9439
Goldman Sachs	Alex Scott	917-343-7160
J.P. Morgan Securities	Jimmy Bhullar	212-622-6397
Keefe, Bruyette & Woods, Inc.	Ryan Krueger	860-722-5930
Morgan Stanley	Nigel Dally	212-761-4132
RBC Capital Markets	Mark Dwelle	804-782-4008
Sandler O'Neill & Partners, L.P.	John Barnidge	312-281-3412
UBS	John Nadel	212-713-4299
Wells Fargo	Elyse Greenspan	212-214-8031

This list is provided for informational purposes only. Lincoln Financial Group does not endorse the analyses, conclusions or recommendations contained in any report issued by these or any other analysts.

				Standard
	A.M Best	Fitch	Moody's	& Poor's
Senior Debt Ratings	a-	BBB+	Baa1	A-
Financial Strength Ratings				
The Lincoln National Life Insurance Company	A+	A+	A1	AA-
First Penn-Pacific Life Insurance Company	A	A+	A1	A-
Lincoln Life & Annuity Company of New York	A+	A+	A1	AA-
Liberty Life Assurance Company of Boston	A			AA-

Ratings as of October 30, 2019

## Investor Inquiries May Be Directed To:

Chris Giovanni, Senior Vice President, Investor Relations

Email: Christopher.Giovanni@lfg.com

Phone: 484-583-1793

### Notes

#### Computations

- The quarterly financial information for the current year may not sum to the corresponding year-to-date amount as both are rounded to millions.
- The financial ratios reported herein are calculated using whole dollars instead of dollars rounded to millions.
- If the effect of equity classification would result in a more dilutive Earnings Per Share ("EPS"), the numerator used in the calculation of our diluted EPS is adjusted to remove the mark-to-market adjustment for deferred units of LNC stock in our deferred compensation plans. In addition, for any period where a loss from continuing operations is experienced, shares used in the diluted EPS calculation represent basic shares, as using dilutive shares would be anti-dilutive to the calculation. In these periods, we would also exclude the deferred compensation adjustment.
- Return on equity ("ROE") measures how efficiently we generate profits from the resources provided by our net assets. ROE is calculated by dividing annualized net income (loss) (or adjusted income (loss) from operations) by average equity, excluding accumulated other comprehensive income (loss) ("AOCI"). Management evaluates consolidated ROE by both including and excluding the effect of average goodwill.
- Book value per share, excluding AOCI, is calculated by dividing stockholders' equity, excluding AOCI, by common shares outstanding. We provide book value per share, excluding AOCI, to enable investors to analyze the amount of our net worth that is attributable primarily to our business operations. Management believes book value per share excluding AOCI is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period, primarily based on changes in interest rates. Book value per share is the most directly comparable GAAP measure.
- Pre-tax net margin is calculated by dividing adjusted income (loss) from operations before taxes by net revenue, which is defined as total adjusted operating revenues less interest credited.

#### **Definitions**

Holding company available liquidity consists of cash and invested cash, excluding cash held as collateral, and certain short-term investments that can be readily converted into cash, net of commercial paper outstanding.

Sales as reported consist of the following:

- Annuities and Retirement Plan Services deposits from new and existing customers;
- MoneyGuard®, our linked-benefit product 15% of total expected premium deposits;
- Universal life ("UL"), indexed universal life ("IUL"), variable universal life ("VUL") first-year commissionable premiums plus 5% of excess premiums received;
- Executive Benefits single premium bank-owned UL and VUL, 15% of single premium deposits, and corporate-owned UL and VUL, first-year commissionable premiums plus 5% of excess premium received;
- Term 100% of annualized first-year premiums; and
- Group Protection annualized first-year premiums from new policies.

Throughout the document, "after-DAC" refers to the associated amortization expense of deferred acquisition costs ("DAC"), value of business acquired ("VOBA"), deferred sales inducements ("DSF") and deferred front-end loads ("DFEL") and changes in other contract holder funds.

#### Notes

Sources of earnings are defined as follows:

- Investment spread earnings consist primarily of net investment income, net of interest credited earned on the underlying general account investments supporting our fixed products less related expenses.
- Mortality/morbidity earnings result from mortality margins, morbidity margins, and certain expense assessments and related fees that are a function of the rates priced into the product and level of insurance in force.
- · Fees on assets under management ("AUM") earnings results consist primarily of asset-based fees charged based on variable account values less associated benefits and related expenses.
- Variable annuity ("VA") riders earnings consist of fees charged to the contract holder related to guaranteed benefit rider features, less the net valuation premium and associated change in benefit reserves and related expenses.

#### Non-GAAP Performance Measures

Non-GAAP measures do not replace the most directly comparable GAAP measures, and we have included detailed reconciliations herein.

Adjusted income (loss) from operations is GAAP net income excluding the after-tax effects of the following items, as applicable:

- Realized gains and losses associated with the following ("excluded realized gain (loss)"):
- Sales or disposals and impairments of securities;
- Changes in the fair value of derivatives, embedded derivatives within certain reinsurance arrangements and trading securities ("gain (loss) on the mark-to-market on certain instruments");
- Changes in the fair value of the derivatives we own to hedge our guaranteed death benefit ("GDB") riders within our variable annuities;
- Changes in the fair value of the embedded derivatives of our guaranteed living benefit ("GLB") riders reflected within variable annuity net derivative results accounted for at fair value;
- Changes in the fair value of the derivatives we own to hedge our GLB riders reflected within variable annuity net derivative results;
- Changes in the fair value of the embedded derivative liabilities related to index call options we may purchase in the future to hedge contract holder index allocations applicable to future reset periods for our indexed annuity products accounted for at fair value ("indexed annuity forward-starting options"); and
- Changes in the fair value of equity securities;
- Changes in reserves resulting from benefit ratio unlocking on our GDB and GLB riders ("benefit ratio unlocking");
- Income (loss) from reserve changes, net of related amortization, on business sold through reinsurance;
- Gains (losses) on early extinguishment of debt;
- Losses from the impairment of intangible assets;
- Income (loss) from discontinued operations;
- · Acquisition and integration costs related to mergers and acquisitions; and
- Income (loss) from the initial adoption of new accounting standards, regulations and policy changes including the net impact from the Tax Cuts and Jobs Act.

Adjusted operating revenues represent GAAP revenues excluding the pre-tax effects of the following items, as applicable:

- Excluded realized gain (loss);
- Revenue adjustments from the initial adoption of new accounting standards;
- · Amortization of DFEL arising from changes in GDB and GLB benefit ratio unlocking; and
- Amortization of deferred gains arising from reserve changes on business sold through reinsurance.

# Notes

Management believes that the non-GAAP performance measures previously discussed explain the results of our ongoing businesses in a manner that allows for a better understanding of the underlying
trends in our current business as the excluded items are unpredictable and not necessarily indicative of current operating fundamentals or future performance of the business segments, and, in many
instances, decisions regarding these items do not necessarily relate to the operations of the individual segments. In addition, we believe that our definitions of adjusted operating revenues and adjusted
income from operations provide investors with more valuable measures of our performance as they better reveal trends in our business.
Prior year interest rate spreads for the Life Insurance segment have been restated to conform to the current year presentation.
Due to reporting a net loss for the three months ended September 30, 2019, basic shares were used in the diluted earnings per share calculation for that period as the use of diluted shares would have resulted in a lower loss per share.
Statistical Supplement is Dated
The financial data in this document is dated October 30, 2019, and has not been updated since that date. Lincoln Financial Group does not intend to update this document.

# Consolidated



# Consolidated Statements of Income (Loss)

Unaudited (millions of dollars, except per share data)

				I	For tl	he Three	Mon	ths Ende	d				For the	Nine	Months	Ended
	9,	/30/18	12	/31/18	3	/31/19	6,	/30/19	9	/30/19	Change	9	/30/18	9/	30/19	Change
Revenues																
Insurance premiums	\$	1,323	\$	1,336	\$	1,446	\$	1,398	\$	1,325	0.2%	\$	3,265	\$	4,170	27.79
Fee income		1,550		1,511		1,475		1,517		1,934	24.8%		4,475		4,925	10.1
Net investment income		1,271		1,349		1,251		1,355		1,235	-2.8%		3,736		3,842	2.8
Realized gain (loss):																
Other-than-temporary impairment ("OTTI")		(2)		(2)		(8)		(4)		(2)	0.0%		(5)		(14)	N
Realized gain (loss), excluding OTTI		(53)		193		(354)		(113)		(9)	79.2%		(46)		(477)	N
Total realized gain (loss)		(55)		191		(362)		(117)		(11)	80.0%		(51)		(491)	N
Amortization of deferred gains on business		<u> </u>		,		, ,		, ,		· · ·					, ,	
sold through reinsurance		_		8		8		8		8	NM		1		23	N
Other revenues		175		136		147		149		147	-16.0%		467		444	-4.9
Total revenues		4,264		4,531		3,965		4,310		4,638	8.8%		11,893		12,913	8.6
Expenses																
Interest credited		652		663		678		680		705	8.1%		1,954		2,063	5.6
Benefits		1,626		2,142		1,757		1,852		2,502	53.9%		4,644		6,112	31.6
Commissions and other expenses		1,367		1,162		1,176		1,272		1,552	13.5%		3,600		3,999	11.1
Interest and debt expense		69		69		71		70		113	63.8%		228		254	11.4
Strategic digitization expense		18		28		15		15		16	-11.1%		49		47	-4.1
Total expenses		3,732		4,064		3,697		3,889		4,888	31.0%		10,475		12,475	19.1
Income (loss) before taxes		532		467		268		421		(250)	NM		1,418		438	-69.1
Federal income tax expense (benefit)		42		68		16		58		(89)	NM		176		(16)	N
Net income (loss)		490		399		252		363		(161)	NM		1,242		454	-63.4
Adjustment for LNC stock units in our																
deferred compensation plans		_		(12)		_		_		(3)	NM		(6)		_	100.0
Net income (loss) available to common																
stockholders – diluted	\$	490	\$	387	\$	252	\$	363	\$	(164)	NM	\$	1,236	\$	454	-63.3
Earnings (Loss) Per Common Share – Diluted																
Net income (loss)	\$	2.24	\$	1.80	\$	1.22	\$	1.79	\$	(0.83)	NM	\$	5.59	\$	2.24	-59.9
ROE, including AOCI																
Net income (loss)		13.0%		10.9%		6.6%		8.3%		-3.4%			10.5%		3.5%	

# **Consolidated Balance Sheets**

			A	s of		
	9/30/18	12/31/18	3/31/19	6/30/19	9/30/19	Change
ASSETS						
Investments:						
Fixed maturity available-for-sale ("AFS") securities:						
Corporate bonds	\$ 80,080	\$ 80,348	\$ 83,208	\$ 84,790	\$ 87,910	9.8%
U.S. government bonds	409	417	423	430	438	7.1%
State and municipal bonds	5,218	5,345	5,569	5,669	5,800	11.2%
Foreign government bonds	459	448	453	440	444	-3.3%
Residential mortgage-backed securities	3,287	3,373	3,414	3,292	3,287	0.0%
Commercial mortgage-backed securities	748	804	885	965	1,033	38.1%
Asset-backed securities	2,347	2,696	3,484	3,542	4,172	77.8%
Hybrid and redeemable preferred securities	613	593	614	605	575	-6.2%
Total fixed maturity AFS securities	93,161	94,024	98,050	99,733	103,659	11.3%
Trading securities	1,440	1,950	3,314	4,522	4,691	225.8%
Equity securities	112	99	153	196	158	41.1%
Mortgage loans on real estate	12,561	13,260	13,997	15,090	15,947	27.0%
Policy loans	2,490	2,509	2,498	2,484	2,475	-0.6%
Derivative investments	706	1,107	981	1,510	2,201	211.8%
Other investments	2,216	2,267	2,752	2,845	3,389	52.9%
Total investments	112,686	115,216	121,745	126,380	132,520	17.6%
Cash and invested cash	1,460	2,345	1,593	3,314	2,939	101.3%
DAC and VOBA	10,014	10,264	9,441	8,588	7,492	-25.2%
Premiums and fees receivable	592	570	607	553	440	-25.7%
Accrued investment income	1,168	1,119	1,184	1,146	1,182	1.2%
Reinsurance recoverables	18,271	17,748	17,660	17,481	17,353	-5.0%
Funds withheld reinsurance assets	566	557	549	548	543	-4.1%
Goodwill	1,757	1,782	1,778	1,778	1,778	1.2%
Other assets	9,644	15,713	16,373	16,196	15,939	65.3%
	147,692	132,833	143,369	146,275	145,092	-1.8%
Separate account assets	\$ 303,850	\$ 298,147	\$ 314,299	\$ 322,259	\$ 325,278	7.1%

# **Consolidated Balance Sheets**

			As	s of		
	9/30/18	12/31/18	3/31/19	6/30/19	9/30/19	Change
LIABILITIES AND STOCKHOLDERS' EQUITY						
Liabilities						
Future contract benefits	\$ 33,988	\$ 34,648	\$ 34,009	\$ 34,890	\$ 36,108	6.20
Other contract holder funds	89,906	91,233	93,959	94,947	95,283	$6.0^{\circ}$
Short-term debt	-	-	300	300	300	NI
Long-term debt by rating agency leverage definitions:						
Operating (see note <sup>(2)</sup> on page 6 for details)	865	866	866	866	866	0.10
Financial	4,939	4,973	4,706	4,755	5,204	5.40
Reinsurance related embedded derivatives	20	3	177	310	339	NI
Funds withheld reinsurance liabilities	1,733	1,740	1,762	1,796	1,817	4.80
Payables for collateral on investments	4,212	4,805	5,362	5,632	5,528	31.20
Other liabilities	5,425	12,696	13,372	14,033	14,742	171.79
Separate account liabilities	147,692	132,833	143,369	146,275	145,092	-1.80
Total liabilities	288,780	283,797	297,882	303,804	305,279	5.7%
Stockholders' Equity						
Common stock	5,619	5,392	5,285	5,241	5,192	-7.6°
Retained earnings	8,615	8,551	8,679	8,878	8,559	-0.70
AOCI:						
Unrealized investment gains (losses)	1,138	729	2,773	4,658	6,572	NI
Foreign currency translation adjustment	(20)	(23)	(20)	(24)	(29)	-45.00
Funded status of employee benefit plans	(282)	(299)	(300)	(298)	(295)	-4.6
Total AOCI	836	407	2,453	4,336	6,248	NI
Total stockholders' equity	15,070	14,350	16,417	18,455	19,999	32.7%
Total liabilities and stockholders' equity	\$ 303,850	\$ 298,147	\$ 314,299	\$ 322,259	\$ 325,278	7.1%

# Earnings, Shares and Return on Equity

Unaudited (millions of dollars, except per share data)

				As o	f or	For the Tl	ree	Months I	Ende	ed		A	s of or Fo	r the	e Nine Mor	ths Ended
	9	/30/18	12	2/31/18	:	3/31/19	6	/30/19	9	0/30/19	Change	9	/30/18	Ġ	9/30/19	Change
Income (Loss)		_		_				_								
Net income (loss)	\$	490	\$	399	\$	252	\$	363	\$	(161)	NM	\$	1,242	\$	454	-63.4%
Pre-tax adjusted income (loss) from operations		599		563		507		566		(104)	NM		1,650		969	-41.3%
After-tax adjusted income (loss) from operations (1)		510		475		441		478		(46)	NM		1,405		873	-37.9%
Adjusted operating tax rate		14.9%		15.6%		13.0%		15.5%		55.8%			14.8%		9.9%	
Average Stockholders' Equity																
Average equity, including AOCI	\$	15,124	\$	14,710	\$	15,384	\$	17,436	\$	19,227	27.1%	\$	15,786	\$	17,349	9.9%
Average AOCI		1,019		622		1,430		3,394		5,292	NM		1,929		3,372	74.8%
Average equity, excluding AOCI	\$	14,105	\$	14,088	\$	13,954	\$	14,042	\$	13,935	-1.2%	\$	13,857	\$	13,977	0.9%
ROE, excluding AOCI																
Net income (loss)		13.9%		11.3%		7.2%		10.4%		-4.6%			12.0%		4.3%	
Adjusted income (loss) from operations		14.5%		13.5%		12.6%		13.6%		-1.3%			13.5%		8.3%	
Per Share																
Net income (loss) (diluted)	\$	2.24	\$	1.80	\$	1.22	\$	1.79	\$	(0.83)	NM	\$	5.59	\$	2.24	-59.9%
Adjusted income (loss) from operations (diluted)		2.34		2.15		2.14		2.36		(0.25)	NM		6.33		4.30	-32.1%
Dividends declared during the period		0.33		0.37		0.37		0.37		0.37	12.1%		0.99		1.11	12.10
Book value, including AOCI	\$	70.17	\$	69.71	\$	80.88	\$	91.92	\$	100.84	43.7%	\$	70.17	\$	100.84	43.7%
Per share impact of AOCI		3.90		1.98		12.09		21.60		31.51	NM		3.90	_	31.51	NI
Book value, excluding AOCI	\$	66.27	\$	67.73	\$	68.79	\$	70.32	\$	69.33	4.6%	\$	66.27	\$	69.33	4.60
Shares																
Repurchased during the period		2.7		9.1		3.9		2.3		2.5	-7.4%		4.1		8.7	112.2
End-of-period – basic		214.8		205.9		203.0		200.8		198.3	-7.7%		214.8		198.3	-7.7%
End-of-period – diluted		217.4		209.0		204.2		202.2		200.7	-7.7%		217.4		200.7	-7.7%
Average for the period – diluted		218.5		215.0		206.0		202.9		201.6	-7.7%		221.1		203.1	-8.1%
(1) See reconciliation to net income (loss) on page 24.																
or reserve to nee meetine (1000) on page 211																

## **Key Stakeholder Metrics**

Unaudited (millions of dollars, except per share data)

				As o	f or l	For the Tl	ıree	Months E	Ende	d			For the	e Nine	e Months	Ended
	9	/30/18	12	2/31/18	3	3/31/19	6	/30/19	9	/30/19	Change	9/	′30/18	9/	′30/19	Change
Cash Returned to Common Stockholders																
Shares repurchased	\$	175	\$	535	\$	240	\$	150	\$	150	-14.3%	\$	275	\$	540	96.4%
Common dividends		72		70		76		75		74	2.8%		216		225	4.2%
Total cash returned to common stockholders	\$	247	\$	605	\$	316	\$	225	\$	224	-9.3%	\$	491	\$	765	55.8%
Leverage Ratio																
Short-term debt	\$	-	\$	-	\$	300	\$	300	\$	300	NM					
Long-term debt		5,804		5,839		5,572		5,621		6,070	4.6%					
Total debt <sup>(1)</sup>		5,804		5,839		5,872		5,921		6,370	9.8%					
Less:																
Operating debt <sup>(2)</sup>		865		866		866		866		866	0.1%					
25% of capital securities		302		302		302		302		302	0.0%					
Carrying value of fair value hedges and other items		155		189		222		270		331	113.5%					
Total numerator	\$	4,482	\$	4,482	\$	4,482	\$	4,483	\$	4,871	8.7%					
Stockholders' equity, excluding unrealized																
investment gains (losses)	\$	13,932	\$	13,621	\$	13,644	\$	13,797	\$	13,427	-3.6%					
Add: 25% of capital securities		302		302		302		302		302	0.0%					
Total numerator		4,482		4,482		4,482		4,483		4,871	8.7%					
Total denominator	\$	18,716	\$	18,405	\$	18,428	\$	18,582	\$	18,600	-0.6%					
Leverage ratio	_	23.9%	_	24.4%	_	24.3%	_	24.1%		26.2%						
Holding Company Available Liquidity	\$	465	\$	465	\$	481	\$	474	\$	765	64.5%					

<sup>(1)</sup> Excludes obligations under finance leases and certain financing arrangements of \$413 million that are reported in other liabilities on our Consolidated Balance Sheets.

<sup>(2)</sup> We have categorized as operating debt the senior notes issued in October 2007 and June 2010 because the proceeds were used as a long-term structured solution to reduce the strain on increasing statutory reserves associated with secondary guarantee UL and term policies.

# Segment and Sources of Earnings

				]	For tl	he Three	Mor	ths Ende	d				For the	Nir	ne Months	Ended
	9/	/30/18	12	/31/18	3	/31/19	6	/30/19	9,	/30/19	Change	9	/30/18	9	/30/19	Change
Income (Loss) from Operations, Pre-Tax																
Annuities	\$	350	\$	300	\$	287	\$	309	\$	185	-47.1%	\$	985	\$	781	-20.7%
Retirement Plan Services		47		54		43		49		49	4.3%		146		141	-3.4%
Life Insurance		217		218		195		207		(318)	NM		574		85	-85.2%
Group Protection		79		64		70		86		78	-1.3%		173		233	34.7%
Other Operations		(94)		(73)		(88)		(85)		(98)	-4.3%		(228)		(271)	-18.9%
Adjusted income (loss) from operations, before																
income taxes	\$	599	\$	563	\$	507	\$	566	\$	(104)	NM	\$	1,650	\$	969	-41.3%
Income (Loss) from Operations, After-Tax																
Annuities	\$	302	\$	258	\$	250	\$	266	\$	169	-44.0%	\$	844	\$	686	-18.7%
Retirement Plan Services		40		45		39		42		44	10.0%		125		125	0.0%
Life Insurance		176		175		157		168		(245)	NM		470		79	-83.2%
Group Protection		63		50		55		68		61	-3.2%		137		184	34.3%
Other Operations		(71)		(53)		(60)		(66)		(75)	-5.6%		(171)		(201)	-17.5%
Adjusted income (loss) from operations	\$	510	\$	475	\$	441	\$	478	\$	(46)	NM	\$	1,405	\$	873	-37.9%
				1	For tl	he Three	Mor	nths Ende	d				For the	Frail:	ing Twelve	• Months
	9/	/30/18	12	/31/18		/31/19		/30/19		/30/19	Change	9	/30/18		/30/19	Change
Sources of Earnings, Pre-Tax				, - , -		, - , -		, ,					, , .		, , -	
Investment spread	\$	169	\$	161	\$	151	\$	164	\$	(126)	NM	\$	705	\$	351	-50.2%
Mortality/morbidity		198	"	182		179	"	196	"	(119)	NM	"	645	"	438	-32.1%
Fees on AUM		264		274		243		269		262	-0.8%		1,017		1,044	2.7%
VA riders		62		19		22		22		(23)	NM		157		40	-74.5%
Total sources of earnings, before income taxes		693		636		595		651		(6)	NM		2,524		1,873	-25.8%
Other Operations		(94)		(73)		(88)		(85)		(98)	-4.3%		(292)		(343)	-17.5%
Adjusted income (loss) from operations, before				( )		( )		` /		( )			( )		( )	
income taxes	\$	599	\$	563	\$	507	\$	566	\$	(104)	NM	\$	2,232	\$	1,532	-31.4%
Sources of Earnings, Pre-Tax, Percentage By Com	ponent									_		_		_	_	
Investment spread	-	24.4%		25.4%		25.5%		25.2%		1829.1%			27.9%		18.7%	
Mortality/morbidity		28.5%		28.5%		30.1%		30.2%		1720.6%			25.6%		23.4%	
Fees on AUM		38.2%		43.0%		40.7%		41.1%	_	3785.1%			40.3%		55.8%	
VA riders		8.9%		3.1%		3.7%		3.5%		335.4%			6.2%		2.1%	
Total		100.0%		100.0%		100.0%		100.0%	_	100.0%			100.0%		100.0%	

# Select Earnings Drivers By Segment

Unaudited (millions of dollars)

				]	For	the Three	Mo	nths Ende	ed				For the	e Ni	ne Months	Ended
	9	/30/18	1	2/31/18		3/31/19		6/30/19	ç	9/30/19	Change	9	/30/18	(	9/30/19	Change
Annuities																
Operating revenues	\$	1,118	\$	1,086	\$	1,174	\$	1,156	\$	1,117	-0.1%	\$	3,297	\$	3,447	4.5%
Deposits		3,080		3,774		3,508		3,654		3,461	12.4%		8,589		10,623	23.7%
Net flows		(81)		675		492		377		253	NM		(814)		1,122	237.8%
Average account values		138,639		124,869		127,185		131,675		133,922	-3.4%		137,915		130,941	-5.1%
Retirement Plan Services																
Operating revenues	\$	294	\$	300	\$	293	\$	299	\$	298	1.4%	\$	878	\$	890	1.40
Deposits		3,328		2,163		2,496		2,073		2,234	-32.9%		7,905		6,803	-13.9%
Net flows		1,411		173		(381)		307		272	-80.7%		2,373		199	-91.6°
Average account values		71,293		69,518		69,977		72,612		74,201	4.1%		69,477		72,166	3.99
Life Insurance																
Operating revenues	\$	1,766	\$	1,815	\$	1,700	\$	1,802	\$	2,098	18.8%	\$	5,106	\$	5,600	9.79
Deposits		1,523		1,863		1,537		1,683		1,685	10.6%		4,575		4,907	7.39
Net flows		1,080		1,439		1,020		1,217		1,227	13.6%		3,240		3,464	6.99
Average account values		50,201		50,088		50,355		51,495		52,050	3.7%		49,638		51,300	3.3
Average in-force face amount		733,216		740,047		753,441		772,231		790,667	7.8%		727,793		772,113	6.19
Group Protection																
Operating revenues	\$	1,128	\$	1,139	\$	1,138	\$	1,155	\$	1,137	0.8%	\$	2,618	\$	3,430	31.09
Insurance premiums		1,011		1,018		1,023		1,032		1,024	1.3%		2,366		3,079	30.10
Consolidated																
Adjusted operating revenues (1)	\$	4,362	\$	4,394	\$	4,362	\$	<b>4,4</b> 70	\$	4,700	7.7%	\$	12,081	\$	13,533	12.0
Deposits		7,931		7,800		7,541		7,410		7,380	-6.9%		21,069		22,333	6.0
Net flows		2,410		2,287		1,131		1,901		1,752	-27.3%		4,799		4,785	-0.3
Average account values		260,133		244,475		247,517		255,782		260,173	0.0%		257,030		254,407	-1.0

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# Sales By Segment

				]	For t	he Three	Mon	ths Ende	d				For the	Nin	e Months	Ended
	9,	/30/18	12	2/31/18	3	/31/19	6	/30/19	9	/30/19	Change	9	/30/18	9	/30/19	Change
Sales								<u></u>								
Annuities:																
With guaranteed living benefits	\$	1,416	\$	1,347	\$	1,060	\$	1,241	\$	1,243	-12.2%	\$	4,361	\$	3,543	-18.8%
Without guaranteed living benefits		774		1,122		864		1,115		1,191	53.9%		1,958		3,171	62.0%
Variable		2,190		2,469		1,924		2,356		2,434	11.1%		6,319		6,714	6.3%
Fixed		890		1,305		1,584		1,298		1,027	15.4%		2,270		3,909	72.2%
Total Annuities	\$	3,080	\$	3,774	\$	3,508	\$	3,654	\$	3,461	12.4%	\$	8,589	\$	10,623	23.7%
Retirement Plan Services:																
First-year sales	\$	1,977	\$	835	\$	829	\$	610	\$	723	-63.4%	\$	3,618	\$	2,161	-40.3%
Recurring deposits		1,351		1,328		1,667		1,463		1,511	11.8%		4,287		4,642	8.3%
Total Retirement Plan Services	\$	3,328	\$	2,163	\$	2,496	\$	2,073	\$	2,234	-32.9%	\$	7,905	\$	6,803	-13.9%
Life Insurance:																
UL	\$	9	\$	14	\$	11	\$	15	\$	11	22.2%	\$	29	\$	37	27.6%
MoneyGuard®		53		58		51		56		67	26.4%		168		174	3.6%
IUL		13		22		16		25		37	184.6%		41		79	92.7%
VUL		62		103		52		53		54	-12.9%		164		159	-3.0%
Term		26		33		30		37		37	42.3%		80		105	31.3%
Total individual life insurance		163		230		160		186		206	26.4%		482		554	14.9%
Executive Benefits		4		32		31		24		28	NM		20		81	NM
Total Life Insurance	\$	167	\$	262	\$	191	\$	210	\$	234	40.1%	\$	502	\$	635	26.5%
Group Protection:																
Life	\$	69	\$	100	\$	64	\$	42	\$	131	89.9%	\$	122	\$	237	94.3%
Disability		73		123		42		40		96	31.5%		134		179	33.6%
Dental		16		49		13		13		15	-6.3%		52		40	-23.1%
Total Group Protection	\$	158	\$	272	\$	119	\$	95	\$	242	53.2%	\$	308	\$	456	48.1%
Percent employee-paid		40.0%		42.1%		52.6%		45.8%		41.5%			42.3%		45.3%	

# Operating Revenues and General and Administrative Expenses By Segment

				]	For t	he Three	Mon	ths Ende	ed				For the	Nir	ne Months	Ended
	9,	/30/18	12	/31/18	3	/31/19	6	/30/19	9	/30/19	Change	9	/30/18	9	/30/19	Change
Operating Revenues																
Annuities	\$	1,118	\$	1,086	\$	1,174	\$	1,156	\$	1,117	-0.1%	\$	3,297	\$	3,447	4.5%
Retirement Plan Services		294		300		293		299		298	1.4%		878		890	1.4%
Life Insurance		1,766		1,815		1,700		1,802		2,098	18.8%		5,106		5,600	9.7%
Group Protection		1,128		1,139		1,138		1,155		1,137	0.8%		2,618		3,430	31.0%
Other Operations		56		54		57		58		50	-10.7%		182		166	-8.8%
Total adjusted operating revenues	\$	4,362	\$	4,394	\$	4,362	\$	<b>4,4</b> 70	\$	<b>4,</b> 700	7.7%	\$	12,081	\$	13,533	12.0%
General and Administrative Expenses,																
Net of Amounts Capitalized (1)																
Annuities		116	\$	120	\$	117	\$	126	\$	118	1.7%	\$	343	\$	361	5.2%
Retirement Plan Services		75		78		75		76		73	-2.7%		226		223	-1.3%
Life Insurance		119		121		121		131		123	3.4%		350		376	7.4%
Group Protection		174		166		156		167		162	-6.9%		392		486	24.0%
Other Operations		34		33		40		37		25	-26.5%		91		103	13.2%
Total	\$	518	\$	518	\$	509	\$	537	\$	501	-3.3%	\$	1,402	\$	1,549	10.5%
General and Administrative Expenses,																
Net of Amounts Capitalized, as a Percentage																
of Operating Revenues																
Annuities		10.4%		11.1%		10.0%		10.9%		10.6%			10.4%		10.5%	
Retirement Plan Services		25.6%		25.8%		25.5%		25.4%		24.6%			25.8%		25.1%	
Life Insurance		6.8%		6.7%		7.1%		7.3%		5.9%			6.9%		6.7%	
Group Protection		15.3%		14.6%		13.7%		14.4%		14.1%			15.0%		14.1%	
Other Operations	_	59.9%		59.8%		69.9%		64.3%		49.6%			50.2%		61.7%	
Total		11.9%		11.8%		11.7%		12.0%		10.7%			11.6%		11.4%	

<sup>(1)</sup> See page 11 for general and administrative expenses capitalized.

# Operating Commissions and Other Expenses

				]	For tl	he Three	Mon	ths Ende	ed				For the	Nin	e Months	Ended
	9,	/30/18	12	/31/18	3	/31/19	6,	/30/19	9	/30/19	Change	9/3	30/18	9	/30/19	Change
Operating Commissions and	<u> </u>															
Other Expenses Incurred																
General and administrative expenses	\$	572	\$	591	\$	563	\$	593	\$	569	-0.5%	\$	1,546	\$	1,727	11.7%
Commissions		650		737		649		689		707	8.8%		1,869		2,045	9.4%
Taxes, licenses and fees		82		80		100		74		86	4.9%		240		260	8.3%
Interest and debt expense		69		69		71		70		71	2.9%		205		212	3.4%
Expenses associated with reserve financing																
and unrelated letters of credit		21		22		22		22		22	4.8%		62		65	4.8%
Total adjusted operating commissions and other		,								,			,			
expenses incurred		1,394		1,499		1,405		1,448		1,455	4.4%		3,922		4,309	9.9%
Less Amounts Capitalized																
General and administrative expenses		(54)		(73)		(54)		(56)		(68)	-25.9%		(144)		(178)	-23.6%
Commissions		(313)		(406)		(326)		(348)		(374)	-19.5%		(894)		(1,046)	-17.0%
Taxes, licenses and fees		(9)		(59)		(15)		(15)		(14)	-55.6%		(29)		(42)	-44.8%
Total amounts capitalized		(376)		(538)		(395)		(419)		(456)	-21.3%		(1,067)		(1,266)	-18.7%
Total expenses incurred, net of amounts																
capitalized, excluding amortization		1,018		961		1,010		1,029		999	-1.9%		2,855		3,043	6.6%
Amortization																
Amortization of DAC, VOBA and other intangibles		420		308		209		280		601	43.1%		942		1,088	15.5%
Total adjusted operating commissions and																
other expenses	\$	1,438	\$	1,269	\$	1,219	\$	1,309	\$	1,600	11.3%	\$	3,797	\$	4,131	8.8%

# Interest Rate Yields and Spreads By Segment

Unaudited

		F	or the Three I	Months Ended	1		For the	Nine Months	Ended
	9/30/18	12/31/18	3/31/19	6/30/19	9/30/19	Change	9/30/18	9/30/19	Change
Annuities									
Earned rate on reserves	3.89%	3.92%	3.97%	4.09%	4.04%	15	3.86%	4.03%	17
Variable investment income on reserves (1)	0.13%	0.07%	0.05%	0.09%	0.09%	(4)	0.11%	0.08%	(3)
Net investment income yield on reserves	4.02%	3.99%	4.02%	4.18%	4.13%	11	3.97%	4.11%	14
Interest rate credited to contract holders	2.24%	2.31%	2.41%	2.35%	2.46%	22	2.26%	2.40%	14
Interest rate spread	1.78%	1.68%	1.61%	1.83%	1.67%	(11)	1.71%	1.71%	-
Base spreads excluding variable investment income	1.65%	1.61%	1.56%	1.74%	1.58%	(7)	1.60%	1.63%	3
Retirement Plan Services									
Earned rate on reserves	4.19%	4.20%	4.18%	4.13%	4.13%	(6)	4.24%	4.15%	(9)
Variable investment income on reserves (1)	0.10%	0.06%	0.05%	0.07%	0.16%	6	0.11%	0.09%	(2)
Net investment income yield on reserves	4.29%	4.26%	4.23%	4.20%	4.29%	-	4.35%	4.24%	(11)
Interest rate credited to contract holders	2.90%	2.89%	2.92%	2.90%	2.90%	_	2.90%	2.91%	1
Interest rate spread	1.39%	1.37%	1.31%	1.30%	1.39%	-	1.45%	1.33%	(12)
Base spreads excluding variable investment income	1.29%	1.31%	1.26%	1.23%	1.23%	(6)	1.34%	1.24%	(10)
Life Insurance – Interest-Sensitive									
Earned rate on reserves	4.85%	4.92%	4.85%	4.87%	4.86%	1	4.93%	4.86%	(7)
Variable investment income on reserves (1)	0.38%	0.61%	0.06%	0.46%	-0.38%	(76)	0.27%	0.04%	(23)
Net investment income yield on reserves	5.23%	5.53%	4.91%	5.33%	4.48%	(75)	5.20%	4.90%	(30)
Interest rate credited to contract holders	3.72%	3.73%	3.69%	3.68%	3.71%	(1)	3.72%	3.69%	(3)
Interest rate spread	1.51%	1.80%	1.22%	1.65%	0.77%	(74)	1.48%	1.21%	(27)
Base spreads excluding variable investment income	1.13%	1.19%	1.16%	1.19%	1.15%	2	1.21%	1.17%	(4)
Total <sup>(2)</sup>									
Earned rate <sup>(3)</sup>	4.37%	4.43%	4.33%	4.35%	4.39%	2	4.45%	4.36%	(9)
Variable investment income (1) (3)	0.29%	0.43%	0.06%	0.32%	-0.19%	(48)	0.22%	0.06%	(16)
Net investment income yield <sup>(3)</sup>	4.66%	4.86%	4.39%	4.67%	4.20%	(46)	4.67%	4.42%	(25)
4)									

<sup>(1)</sup> Variable investment income consists of commercial mortgage loan prepayment and bond make-whole premiums and investment income on alternative investments.
(2) Includes the results of all of our business segments and Other Operations.

<sup>(3)</sup> Includes investment yields on reserves and surplus.

# Select Earnings and Operational Data from Business Segments



# Annuities – Select Earnings and Operational Data

			As o	f or	For the T	hree	Months I	Ende	ed		Α	As of or Fo	r th	e Nine Moi	nths Ended
	9	9/30/18	12/31/18		3/31/19		6/30/19	Ģ	9/30/19	Change		9/30/18		9/30/19	Change
Income (Loss) from Operations															
Operating revenues:															
Insurance premiums	\$	102	\$ 108	\$	208	\$	137	\$	79	-22.5%	\$	282	\$	424	50.4%
Fee income		598	571		568		586		596	-0.3%		1,771		1,751	-1.1%
Net investment income		251	261		257		286		287	14.3%		743		831	11.8%
Operating realized gain (loss)		46	50		41		46		51	10.9%		142		137	-3.5%
Amortization of deferred gain		-	8		8		8		8	NM		-		23	NM
Other revenues		121	 88		92		93		96	-20.7%		359	_	281	-21.7%
Total operating revenues		1,118	1,086		1,174		1,156		1,117	-0.1%		3,297		3,447	4.5%
Operating expenses:															
Interest credited		145	150		162		163		183	26.2%		437		508	16.2%
Benefits		149	196		284		219		273	83.2%		477		775	62.5%
Commissions incurred		278	291		268		287		295	6.1%		787		850	8.0%
Other expenses incurred		233	241		230		244		240	3.0%		687		717	4.4%
Amounts capitalized		(147)	(176)		(147)		(161)		(175)	-19.0%		(401)		(484)	-20.7%
Amortization		110	84		90		95		116	5.5%		325		300	-7.7%
Total operating expenses		768	786		887		847		932	21.4%		2,312		2,666	15.3%
Income (loss) from operations before taxes		350	 300		287	· .	309		185	-47.1%		985		781	-20.7%
Federal income tax expense (benefit)		48	 42		37		43		16	-66.7%		141		95	-32.6%
Income (loss) from operations	\$	302	\$ 258	\$	250	\$	266	\$	169	-44.0%	\$	844	\$	686	-18.7%
Effective Federal Income Tax Rate		13.6%	13.8%		12.8%		13.9%		8.4%			14.3%		12.2%	
Average Equity, Excluding Goodwill and AOCI	\$	5,045	\$ 5,000	\$	4,785	\$	4,741	\$	4,846	-3.9%	\$	5,001	\$	4,791	-4.2%
ROE, Excluding Goodwill and AOCI		23.9%	20.7%		20.9%		22.5%		14.0%			22.5%		19.1%	
Return on Average Account Values		87	83		79		81		51	(36)		82		70	(12)
Income (Loss) from Operations															
Variable annuity		264	232		214		232		198	-25.0%		708		645	-8.9%
Fixed annuity		38	26		36		34		(29)	NM		136		41	-69.9%
Account Values															
Variable annuity account values:															
Average	\$	118,838	\$ ,	\$	113,785	\$	117,254	\$	118,680	-0.1%	\$	118,271	\$	116,593	-1.4%
End-of-period		119,430	108,536		116,514		119,005		118,424	-0.8%		119,430		118,424	-0.8%
Fixed annuity account values:															
Average		19,801	12,254		13,400		14,421		15,242	-23.0%		19,644		14,348	-27.0%
End-of-period		19,855	12,743		13,944		14,839		15,611	-21.4%		19,855		15,611	-21.4%

# Retirement Plan Services – Select Earnings and Operational Data

				As of	f or F	or the Th	iree I	Months E	Endec	1		As	of or Fo	r the	Nine Mor	ths Ended
	9,	/30/18	12	2/31/18	3	/31/19	6,	/30/19	9,	/30/19	Change	9,	/30/18	9	/30/19	Change
Income (Loss) from Operations																
Operating revenues:																
Fee income	\$	65	\$	62	\$	61	\$	62	\$	63	-3.1%	\$	194	\$	187	-3.6%
Net investment income		223		232		226		231		229	2.7%		668		686	2.7%
Other revenues		6		6		6		6		6	0.0%		16		17	6.3%
Total operating revenues		294		300		293		299		298	1.4%		878		890	1.40
Operating expenses:																
Interest credited		140		142		145		145		147	5.0%		414		437	5.60
Benefits		-		-		-		1		1	NM		1		1	$0.0^{\circ}$
Commissions incurred		20		18		19		19		20	0.0%		60		60	$0.0^{\circ}$
Other expenses incurred		83		86		85		83		80	-3.6%		250		248	-0.80
Amounts capitalized		(5)		(6)		(5)		(5)		(5)	0.0%		(15)		(15)	0.0
Amortization		9		6		6		7		6	-33.3%		22		18	-18.2
Total operating expenses		247		246		250		250		249	0.8%		732		749	2.3
Income (loss) from operations before taxes		47		54		43		49		49	4.3%		146		141	-3.4
Federal income tax expense (benefit)		7		9		4		7		5	-28.6%		21		16	-23.8
Income (loss) from operations	\$	40	\$	45	\$	39	\$	42	\$	44	10.0%	\$	125	\$	125	0.0
Effective Federal Income Tax Rate		15.9%		15.9%		8.5%		14.3%		9.3%			14.1%		10.8%	
Average Equity, Excluding Goodwill and AOCI	\$	1,316	\$	1,356	\$	1,402	\$	1,429	\$	1,447	10.0%	\$	1,310	\$	1,426	8.9
ROE, Excluding Goodwill and AOCI		12.1%		13.3%		11.2%		11.7%		12.2%			12.8%		11.7%	
Pre-tax Net Margin		30.7%		34.0%		29.1%		31.7%		32.4%			31.5%		31.1%	
Return on Average Account Values		22		26		22		23		24	2		24		23	(
Net Flows by Market																
Small Market		110		248		189		25		117	6.4%	\$	42	\$	330	N
Mid - Large Market		1,573		264		(283)		532		436	-72.3%		3,137		685	-78.2
Multi-Fund® and Other		(272)		(339)		(287)		(250)		(281)	-3.3%		(806)		(816)	-1.2
Net Flows – Trailing Twelve Months	\$	2,813	\$	2,546	\$	1,702	\$	1,510	\$	371	-86.8%	•	2,813	\$	371	-86.8

# Life Insurance – Select Earnings and Operational Data

				As o	f or	For the Tl	ree	Months E	Ende	ed		I	As of or Fo	r th	e Nine Mor	nths Ended
		9/30/18	1	2/31/18		3/31/19		6/30/19	ç	9/30/19	Change		9/30/18		9/30/19	Change
Income (Loss) from Operations																
Operating revenues:																
Insurance premiums	\$	205	\$	210	\$	213	\$	224	\$	219	6.8%	\$	606	\$	656	8.3%
Fee income		886		881		844		868		1,275	43.9%		2,510		2,985	18.9%
Net investment income		671		719		643		707		601	-10.4%		1,979		1,952	-1.4%
Operating realized gain (loss)		(3)		-		(3)		(2)		(1)	66.7%		(5)		(5)	0.0%
Other revenues	_	7		5		3		5		4	-42.9%		16		12	-25.0%
Total operating revenues		1,766		1,815		1,700		1,802		2,098	18.8%		5,106		5,600	9.7%
Operating expenses:				_		_				_			_			
Interest credited		352		357		354		355		360	2.3%		1,057		1,069	1.1%
Benefits		742		913		902		913		1,426	92.2%		2,431		3,240	33.3%
Commissions incurred		173		241		186		197		212	22.5%		519		595	14.6%
Other expenses incurred		202		210		212		214		215	6.4%		600		640	6.7%
Amounts capitalized		(199)		(318)		(220)		(232)		(246)	-23.6%		(596)		(697)	-16.9%
Amortization		279		194		71		148		449	60.9%		521		668	28.2%
Total operating expenses		1,549		1,597		1,505		1,595		2,416	56.0%		4,532		5,515	21.7%
Income (loss) from operations before taxes		217		218		195		207		(318)	NM		574		85	-85.2%
Federal income tax expense (benefit)		41		43		38		39		(73)	NM		104		6	-94.2%
Income (loss) from operations	\$	176	\$	175	\$	157	\$	168	\$	(245)	NM	\$	470	\$	79	-83.2%
Effective Federal Income Tax Rate		18.7%		19.8%		19.6%		19.1%		22.9%			18.0%		6.0%	
Average Equity, Excluding Goodwill and AOCI	\$	8,047	\$	8,147	\$	8,399	\$	8,697	\$	8,601	6.9%	\$	7,942	\$	8,566	7.9%
ROE, Excluding Goodwill and AOCI		8.8%		8.6%		7.5%		7.7%		-11.4%			7.9%		1.2%	
Average Account Values	\$	50,201	\$	50,088	\$	50,355	\$	51,495	\$	52,050	3.7%	\$	49,638	\$	51,300	3.3%
In-Force Face Amount																
UL and other	\$	342,455	\$	343,922	\$	346,292	\$	347,674	\$	348,836	1.9%	\$	342,455	\$	348,836	1.9%
Term insurance		393,839	_	399,877	_	416,789		433,706		451,117	14.5%	_	393,839	_	451,117	14.5%
Total in-force face amount	\$	736,294	\$	743,799	\$	763,081	\$	781,380	\$	799,953	8.6%	\$	736,294	\$	799,953	8.6%

# Group Protection - Select Earnings and Operational Data

				]	For t	he Three	Mon	ths Ende	d				For the	Nin	e Months	Ended
	9	/30/18	12	2/31/18	3	3/31/19	6	/30/19	9	/30/19	Change	9	/30/18	9	/30/19	Change
Income (Loss) from Operations	·															
Operating revenues:																
Insurance premiums	\$	1,011	\$	1,018	\$	1,023	\$	1,032	\$	1,024	1.3%	\$	2,366	\$	3,079	30.1%
Net investment income		76		80		74		81		72	-5.3%		179		226	26.3%
Other revenues		41		41		41		42		41	0.0%		73		125	71.2%
Total operating revenues		1,128		1,139		1,138		1,155		1,137	0.8%		2,618		3,430	31.0%
Operating expenses:																
Interest credited		1		2		1		1		2	100.0%		3		4	33.3%
Benefits		744		769		753		758		756	1.6%		1,686		2,267	34.5%
Commissions incurred		89		101		92		92		88	-1.1%		238		272	14.3%
Other expenses incurred		218		218		203		208		212	-2.8%		499		624	25.1%
Amounts capitalized		(25)		(39)		(23)		(20)		(29)	-16.0%		(55)		(72)	-30.9%
Amortization		22		24		42		30		30	36.4%		74		102	37.8%
Total operating expenses		1,049		1,075		1,068		1,069		1,059	1.0%		2,445		3,197	30.8%
Income (loss) from operations before taxes	' <u>-</u>	79		64		70		86		78	-1.3%		173		233	34.7%
Federal income tax expense (benefit)		16		14		15		18		17	6.3%		36		49	36.1%
Income (loss) from operations	\$	63	\$	50	\$	55	\$	68	\$	61	-3.2%	\$	137	\$	184	34.3%
Effective Federal Income Tax Rate		21.0%		21.0%		21.0%		21.0%		21.0%			21.0%		21.0%	
Average Equity, Excluding Goodwill and AOCI	\$	2,105	\$	2,082	\$	2,165	\$	2,360	\$	2,492	18.4%	\$	1,605	\$	2,339	45.7%
ROE, Excluding Goodwill and AOCI		11.9%		9.6%		10.1%		11.5%		9.9%			11.4%		10.5%	
Loss Ratios by Product Line																
Life		70.6%		70.8%		71.4%		71.2%		70.5%			68.0%		71.0%	
Disability		75.8%		79.6%		75.4%		74.9%		76.4%			73.5%		75.6%	
Dental		72.2%		70.6%		72.2%		75.0%		73.4%			73.4%		73.5%	
Total		73.6%		75.8%		73.7%		73.6%		74.1%			71.4%		73.8%	

# Other Operations – Select Earnings and Operational Data

				For the Three	Months Ende	ed		For the	Nine Months	Ended
	9/.	30/18	12/31/18	3/31/19	6/30/19	9/30/19	Change	9/30/18	9/30/19	Change
Other Operations										
Operating revenues:										
Insurance premiums	\$	4	\$ -	\$ 2	\$ 5	\$ 3	-25.0%	\$ 12	\$ 10	-16.7%
Net investment income		50	57	51	50	46	-8.0%	167	147	-12.0%
Amortization of deferred gain on										
business sold through reinsurance		-	-	-	-	-	NM	1	-	-100.0%
Other revenues		2	(3)	4	3	1	-50.0%	2	9	NM
Total operating revenues		56	54	57	58	50	-10.7%	182	166	-8.8%
Operating expenses:								-		
Interest credited		14	13	15	15	14	0.0%	43	44	2.3%
Benefits		38	20	20	25	42	10.5%	85	88	3.5%
Commissions and other expenses		11	(3)	24	18	5	-54.5%	28	46	64.3%
Interest and debt expenses		69	69	71	70	71	2.9%	205	212	3.4%
Strategic digitization expense		18	28	15	15	16	-11.1%	49	47	-4.1%
Total operating expenses		150	127	145	143	148	-1.3%	410	437	6.6%
Income (loss) from operations before taxes		(94)	(73)	(88)	(85)	(98)	-4.3%	(228)	(271)	-18.9%
Federal income tax expense (benefit)		(23)	(20)	(28)	(19)	(23)	0.0%	(57)	(70)	-22.8%
Income (loss) from operations	\$	(71)	\$ (53)	\$ (60)	\$ (66)	\$ (75)	-5.6%	\$ (171)	\$ (201)	-17.5%

# DAC, VOBA, DSI, DFEL & Account Value Roll Forwards



# Consolidated – DAC, VOBA, DSI and DFEL Roll Forwards

				]	For t	the Three	Mor	nths Ende	ed				For the	Nir	ne Months	Ended
	9	/30/18	12	2/31/18	3	3/31/19	6	5/30/19	9	/30/19	Change	9	/30/18	9	/30/19	Change
DAC, VOBA and DSI																
Balance as of beginning-of-period	\$	10,162	\$	10,278	\$	10,512	\$	9,689	\$	8,832	-13.1%	\$	8,641	\$	10,512	21.7%
Deferrals		387		550		406		427		459	18.6%		1,103		1,291	17.0%
Operating amortization		(424)		(311)		(209)		(279)		(604)	-42.5%		(959)		(1,092)	-13.9%
Deferrals, net of operating amortization		(37)		239		197		148		(145)	NM		144		199	38.2%
Amortization associated with benefit ratio unlocking		(5)		36		(25)		(7)		3	160.0%		1		(29)	NM
Business acquired		-		-		-		-		-	NM		30		-	-100.0%
Business sold through reinsurance		-		(278)		-		-		-	NM		-		-	NM
Adjustment related to realized gains (losses)		-		(38)		31		11		(9)	NM		(12)		33	NM
Adjustment related to unrealized gains (losses)		158		275		(1,026)		(1,009)		(950)	NM		1,474		(2,984)	NM
Balance as of end-of-period	\$	10,278	\$	10,512	\$	9,689	\$	8,832	\$	7,731	-24.8%	\$	10,278	\$	7,731	-24.8%
DFEL																
Balance as of beginning-of-period	\$	2,294	\$	2,442	\$	2,769	\$	2,203	\$	1,647	-28.2%	\$	1,445	\$	2,769	91.6%
Deferrals		214		251		217		245		264	23.4%		624		732	17.3%
Operating amortization		(165)		(146)		(112)		(142)		(547)	NM		(393)		(803)	NM
Deferrals, net of operating amortization		49		105		105		103		(283)	NM		231		(71)	NM
Amortization associated with benefit ratio unlocking		(1)		4		(3)		(1)		-	100.0%		-		(5)	NM
Adjustment related to realized (gains) losses		(3)		(10)		3		(3)		(3)	0.0%		(11)		(4)	63.6%
Adjustment related to unrealized (gains) losses		103		228		(671)		(655)		(879)	NM		777		(2,207)	NM
Balance as of end-of-period	\$	2,442	\$	2,769	\$	2,203	\$	1,647	\$	482	-80.3%	\$	2,442	\$	482	-80.3%
DAC, VOBA, DSI and DFEL																
Balance as of End-of-Period, After-Tax	\$	6,190	\$	6,117	\$	5,914	\$	5,676	\$	5,727	-7.5%	\$	6,190	\$	5,727	-7.5%

# Annuities – Account Value Roll Forwards

					For	the Three	Mo	nths Ende	d				For the	Niı	ne Months	Ended
	9	9/30/18	_1	12/31/18		3/31/19	(	5/30/19	9	9/30/19	Change	9	0/30/18	9	0/30/19	Change
Fixed Annuities																
Balance as of beginning-of-period	\$	20,722	\$	21,116	\$	21,666	\$	22,941	\$	23,836	15.0%	\$	20,305	\$	21,666	6.7
Gross deposits		890		1,305		1,584		1,298		1,027	15.4%		2,270		3,909	72.2
Full surrenders and deaths		(555)		(501)		(469)		(501)		(441)	20.5%		(1,445)		(1,411)	2.4
Other contract benefits		(161)		(186)		(151)		(135)		(145)	9.9%		(469)		(431)	8.1
Net flows		174		618		964		662		441	153.4%		356		2,067	N
Contract holder assessments		(8)		(9)		(8)		(10)		(10)	-25.0%		(22)		(28)	-27.3
Reinvested interest credited		228		(59)		319		243		181	-20.6%		477		743	55.8
Balance as of end-of-period, gross		21,116		21,666		22,941		23,836		24,448	15.8%		21,116		24,448	15.8
Reinsurance ceded		(1,261)		(8,923)		(8,997)		(8,997)		(8,837)	NM		(1,261)		(8,837)	N
Balance as of end-of-period, net	\$	19,855	\$	12,743	\$	13,944	\$	14,839	\$	15,611	-21.4%	\$	19,855	\$	15,611	-21.4
Variable Annuities																
Balance as of beginning-of-period	\$	116,901	\$	119,430	\$	108,536	\$	116,514	\$	119,005	1.8%	\$	117,479	\$	108,536	-7.0
Gross deposits		2,190		2,469		1,924		2,356		2,434	11.1%		6,319		6,714	6.3
Full surrenders and deaths		(1,523)		(1,414)		(1,458)		(1,722)		(1,711)	-12.3%		(4,681)		(4,891)	-4.5
Other contract benefits		(922)		(998)		(938)		(919)		(911)	1.2%		(2,808)		(2,768)	1.4
Net flows		(255)		57		(472)		(285)		(188)	26.3%		(1,170)		(945)	19.2
Contract holder assessments		(629)		(617)		(601)		(619)		(636)	-1.1%		(1,868)		(1,857)	0.0
Change in market value and reinvestment		3,413		(10,334)		9,051		3,395		243	-92.9%		4,989		12,690	154.4
Balance as of end-of-period, gross and net	\$	119,430	\$	108,536	\$	116,514	\$	119,005	\$	118,424	-0.8%	\$	119,430	\$	118,424	-0.8
Гotal																
Balance as of beginning-of-period	\$	137,623	\$	140,546	\$	130,202	\$	139,455	\$	142,841	3.8%	\$	137,784	\$	130,202	-5.5
Gross deposits		3,080		3,774		3,508		3,654		3,461	12.4%		8,589		10,623	23.7
Full surrenders and deaths		(2,078)		(1,915)		(1,927)		(2,223)		(2,152)	-3.6%		(6,126)		(6,302)	-2.9
Other contract benefits		(1,083)		(1,184)		(1,089)		(1,054)		(1,056)	2.5%		(3,277)		(3,199)	2.4
Net flows		(81)		675		492		377		253	NM		(814)		1,122	237.8
Contract holder assessments		(637)		(626)		(609)		(629)		(646)	-1.4%		(1,890)		(1,885)	0.3
Change in market value and reinvestment		3,641		(10,393)		9,370		3,638		424	-88.4%		5,466		13,433	145.8
Balance as of end-of-period, gross		140,546		130,202		139,455		142,841		142,872	1.7%		140,546		142,872	1.7
Reinsurance ceded		(1,261)		(8,923)		(8,997)		(8,997)		(8,837)	NM		(1,261)		(8,837)	N
Balance as of end-of-period, net	\$	139,285	\$	121,279	\$	130,458	\$	133,844	\$	134,035	-3.8%	\$	139,285	\$	134,035	-3.8

# Retirement Plan Services - Account Value Roll Forwards

				]	For t	the Three	Moı	nths Ende	d				For the	Niı	ne Months	Ended
	9	/30/18	12	2/31/18	3	3/31/19	Ć	5/30/19	9	0/30/19	Change	9	0/30/18	9	0/30/19	Change
General Account																
Balance as of beginning-of-period	\$	19,046	\$	19,511	\$	19,766	\$	19,914	\$	20,076	5.4%	\$	18,724	\$	19,766	5.6%
Gross deposits		704		489		458		393		469	-33.4%		1,557		1,319	-15.3%
Withdrawals		(442)		(544)		(519)		(470)		(490)	-10.9%		(1,405)		(1,479)	-5.3%
Net flows		262		(55)		(61)		(77)		(21)	NM		152		(160)	NM
Transfers between fixed and variable accounts		65		169		70		97		136	109.2%		230		303	31.7%
Contract holder assessments		(3)		(3)		(3)		(3)		(3)	0.0%		(8)		(8)	0.0%
Reinvestment interest credited		141		144		142		145		149	5.7%		413		436	5.6%
Balance as of end-of-period	\$	19,511	\$	19,766	\$	19,914	\$	20,076	\$	20,337	4.2%	\$	19,511	\$	20,337	4.2%
Separate Account and Mutual Funds																
Balance as of beginning-of-period	\$	50,137	\$	52,994	\$	47,289	\$	51,885	\$	53,938	7.6%	\$	48,645	\$	47,289	-2.8%
Gross deposits		2,624		1,674		2,038		1,680		1,765	-32.7%		6,348		5,484	-13.6%
Withdrawals		(1,475)		(1,446)		(2,358)		(1,296)		(1,472)	0.2%		(4,127)		(5,125)	-24.2%
Net flows		1,149		228		(320)		384		293	-74.5%		2,221		359	-83.8%
Transfers between fixed and variable accounts		(134)		(170)		(210)		(141)		(190)	-41.8%		(366)		(542)	-48.1%
Contract holder assessments		(53)		(52)		(51)		(52)		(54)	-1.9%		(158)		(158)	0.0%
Change in market value and reinvestment		1,895		(5,711)		5,177		1,862		240	-87.3%		2,652		7,279	174.5%
Balance as of end-of-period	\$	52,994	\$	47,289	\$	51,885	\$	53,938	\$	54,227	2.3%	\$	52,994	\$	54,227	2.3%
Total																
Balance as of beginning-of-period	\$	69,183	\$	72,505	\$	67,055	\$	71,799	\$	74,014	7.0%	\$	67,369	\$	67,055	-0.5%
Gross deposits		3,328		2,163		2,496		2,073		2,234	-32.9%		7,905		6,803	-13.9%
Withdrawals		(1,917)		(1,990)		(2,877)		(1,766)		(1,962)	-2.3%		(5,532)		(6,604)	-19.4%
Net flows		1,411		173		(381)		307		272	-80.7%		2,373		199	-91.6%
Transfers between fixed and variable accounts		(69)		(1)		(140)		(44)		(54)	21.7%		(136)		(239)	-75.7%
Contract holder assessments		(56)		(55)		(54)		(55)		(57)	-1.8%		(166)		(166)	0.0%
Change in market value and reinvestment		2,036		(5,567)		5,319		2,007		389	-80.9%		3,065		7,715	151.7%
Balance as of end-of-period	\$	72,505	\$	67,055	\$	71,799	\$	74,014	\$	74,564	2.8%	\$	72,505	\$	74,564	2.8%

# Life Insurance – Account Value Roll Forwards

				]	For t	he Three	Mor	nths Ende	d				For the	Niı	ne Months	Ended
	9	/30/18	12	2/31/18	3	3/31/19	6	5/30/19	9	/30/19	Change	9	/30/18	9	0/30/19	Change
General Account																
Balance as of beginning-of-period	\$	36,955	\$	37,054	\$	37,289	\$	37,275	\$	37,438	1.3%	\$	36,791	\$	37,289	1.4
Deposits		1,024		1,133		1,027		1,117		1,137	11.0%		3,137		3,281	4.6
Withdrawals and deaths		(266)		(197)		(331)		(195)		(243)	8.6%		(896)		(770)	14.1
Net flows		758		936		696		922		894	17.9%		2,241		2,511	12.0
Contract holder assessments		(1,024)		(1,051)		(1,043)		(1,107)		(1,094)	-6.8%		(3,062)		(3,242)	-5.9
Reinvested interest credited		365		350		333		348		344	-5.8%		1,084		1,024	-5.5
Balance as of end-of-period, gross		37,054		37,289		37,275		37,438		37,582	1.4%		37,054		37,582	1.4
Reinsurance ceded		(683)		(677)		(669)		(666)		(660)	3.4%		(683)		(660)	3.4
Balance as of end-of-period, net	\$	36,371	\$	36,612	\$	36,606	\$	36,772	\$	36,922	1.5%	\$	36,371	\$	36,922	1.5
Separate Account																
Balance as of beginning-of-period	\$	14,420	\$	15,102	\$	13,735	\$	15,346	\$	15,941	10.5%	\$	13,851	\$	13,735	-0.8
Deposits		499		730		510		566		548	9.8%		1,438		1,626	13.1
Withdrawals and deaths		(177)		(227)		(186)		(271)		(215)	-21.5%		(439)		(673)	-53.3
Net flows		322		503		324		295		333	3.4%		999		953	-4.0
Contract holder assessments		(187)		(210)		(193)		(195)		(197)	-5.3%		(546)		(585)	-7.1
Change in market value and reinvestment		547		(1,660)		1,480		495		59	-89.2%		798		2,033	154.8
Balance as of end-of-period, gross		15,102		13,735		15,346		15,941		16,136	6.8%		15,102		16,136	6.8
Reinsurance ceded		(886)		(758)		(832)		(844)		(829)	6.4%		(886)		(829)	6.4
Balance as of end-of-period, net	\$	14,216	\$	12,977	\$	14,514	\$	15,097	\$	15,307	7.7%	\$	14,216	\$	15,307	7.7
Total																
Balance as of beginning-of-period	\$	51,375	\$	52,156	\$	51,024	\$	52,621	\$	53,379	3.9%	\$	50,642	\$	51,024	0.0
Deposits		1,523		1,863		1,537		1,683		1,685	10.6%		4,575		4,907	7.3
Withdrawals and deaths		(443)		(424)		(517)		(466)		(458)	-3.4%		(1,335)		(1,443)	-8.1
Net flows		1,080		1,439		1,020		1,217		1,227	13.6%		3,240		3,464	6.9
Contract holder assessments		(1,211)		(1,261)		(1,236)		(1,302)		(1,291)	-6.6%		(3,608)		(3,827)	-6.1
Change in market value and reinvestment		912		(1,310)	_	1,813		843		403	-55.8%		1,882		3,057	62.4
Balance as of end-of-period, gross		52,156		51,024		52,621		53,379		53,718	3.0%		52,156		53,718	3.0
Reinsurance ceded		(1,569)		(1,435)		(1,501)		(1,510)		(1,489)	5.1%		(1,569)		(1,489)	5.1
Balance as of end-of-period, net	\$	50,587	\$	49,589	\$	51,120	\$	51,869	\$	52,229	3.2%	\$	50,587	\$	52,229	3.2

# Other Information



## Select Investment Data

	As of 9/	30/18	As of 12/	′31/18	As of 9/	/30/19	
	Amount	0/0	Amount	%	Amount	%	
Fixed Maturity AFS, Trading and Equity Securities, at Fair Value							
Fixed maturity AFS securities:							
Corporate bonds	\$ 80,080	84.6%	\$ 80,348	83.7%	\$ 87,910	81.2%	
U.S. government bonds	409	0.4%	417	0.4%	438	0.4%	
State and municipal bonds	5,218	5.5%	5,345	5.6%	5,800	5.3%	
Foreign government bonds	459	0.5%	448	0.5%	444	0.4%	
Residential mortgage-backed securities	3,287	3.5%	3,373	3.5%	3,287	3.0%	
Commercial mortgage-backed securities	748	0.8%	804	0.8%	1,033	1.0%	
Asset-backed securities	2,347	2.5%	2,696	2.8%	4,172	3.8%	
Hybrid and redeemable preferred securities	613	0.6%	593	0.6%	575	0.5%	
Total fixed maturity AFS securities	93,161	98.4%	94,024	97.9%	103,659	95.6%	
Trading securities	1,440	1.5%	1,950	2.0%	4,691	4.3%	
Equity securities	112	0.1%	99	0.1%	158	0.1%	
Total fixed maturity AFS, trading and equity securities	\$ 94,713	100.0%	\$ 96,073	100.0%	\$ 108,508	100.0%	
Fixed Maturity AFS, Trading and Equity Securities, at Amortized Cost							
Fixed maturity AFS securities	\$ 90,808	98.5%	\$ 92,429	98.0%	\$ 88,176	95.4%	
Trading securities	1,300	1.4%	1,823	1.9%	4,093	4.4%	
Equity securities	109	0.1%	116	0.1%	185	0.2%	
Total fixed maturity AFS, trading and equity securities	\$ 92,217	100.0%	\$ 94,368	100.0%	\$ 92,454	100.0%	
Percentage of Fixed Maturity AFS Securities, at Amortized Cost							
Investment grade		96.1%		96.2%		96.4%	
Below investment grade		3.9%		3.8%		3.6%	

# Realized Gain (Loss) and Benefit Ratio Unlocking, After-DAC

	For the Three Months Ended										For the Nine Months Ended						
	9/3	0/18	12,	/31/18	3,	/31/19	6,	/30/19	9/	′30/19	Change	9/	′30/18	9/30	)/19	Change	
Realized Gain (Loss), Pre-Tax																	
Total adjusted operating realized gain (loss)	\$	43	\$	50	\$	38	\$	44	\$	50	16.3%	\$	137	\$	132	-3.6%	
Total excluded realized gain (loss)		(98)		141		(400)		(161)		(61)	37.8%		(188)		(623)	NN	
Total realized gain (loss), pre-tax	\$	(55)	\$	191	\$	(362)	\$	(117)	\$	(11)	80.0%	\$	(51)	\$	(491)	NN	
Excluded Realized Gain (Loss) Net of Benefit Ratio Unlocking, After-Tax																	
Total excluded realized gain (loss)	\$	(77)	\$	111	\$	(316)	\$	(128)	\$	(49)	36.4%	\$	(149)	\$	(492)	NN	
Benefit ratio unlocking		33		(167)		142		46		(2)	NM		32		186	NN	
Net gain (loss), after-tax	\$	(44)	\$	(56)	\$	(174)	\$	(82)	\$	(51)	-15.9%	\$	(117)	\$	(306)	NN	
Realized Gain (Loss) Net of Benefit Ratio Unlocking, After-Tax																	
Realized gain (loss) related to investments	\$	(15)	\$	(37)	\$	(110)	\$	(37)	\$	(9)	40.0%	\$	(21)	\$	(155)	NN	
Variable annuity net derivative results:																	
Hedge program performance, including unlocking																	
for GLB reserves hedged		(19)		(53)		(15)		(19)		(65)	NM		(85)		(99)	-16.5%	
GLB non-performance risk component		(5)		56		(27)		(2)		43	NM		2		14	NN	
Total variable annuity net derivative results		(24)		3		(42)		(21)		(22)	8.3%		(83)		(85)	-2.4%	
Indexed annuity forward-starting option		(5)		(22)		(22)		(24)		(20)	NM		(13)		(66)	NN	
Excluded realized gain (loss) net of		, ,		, ,		· · ·		· · ·		<u> </u>			, ,		<u>, , , , , , , , , , , , , , , , , , , </u>		
benefit ratio unlocking, after-tax	\$	(44)	\$	(56)	\$	(174)	\$	(82)	\$	(51)	-15.9%	\$	(117)	\$	(306)	NM	
Components of Realized Gain (Loss) Related to Investments, After-Tax																	
OTTI	\$	(2)	\$	(2)	\$	(6)	\$	(3)	\$	(2)	0.0%	\$	(4)	\$	(11)	NN	
Other realized gain (loss) related to certain investments		(7)		(13)		(15)		(7)		(12)	-67.4%		(34)		(33)	2.9%	
Gain (loss) on the mark-to-market on equity investments		-		(15)		5		1		(14)	NM		2		(8)	NN	
Gain (loss) on the mark-to-market on certain instruments		(6)		(7)		(94)		(28)		19	NM		15		(103)	NN	
Total realized gain (loss) related																	
to investments, after-tax	\$	(15)	\$	(37)	\$	(110)	\$	(37)	\$	(9)	40.0%	\$	(21)	\$	(155)	NN	

# Select GAAP to Non-GAAP Reconciliations

	For the Three Months Ended											For the Nine Months Ended						
		9/30/18		12/31/18		3/31/19		6/30/19		/30/19	Change	9/30/18		9/30/19		Change		
Revenues																		
Total revenues	\$	4,264	\$	4,531	\$	3,965	\$	4,310	\$	4,638	8.8%	\$	11,893	\$	12,913	8.6%		
Less:																		
Excluded realized gain (loss)		(98)		141		(400)		(161)		(61)	37.8%		(188)		(623)	NM		
Amortization of DFEL associated with																		
benefit ratio unlocking		_		(4)		3		1		(1)	NM		-		3	NM		
Adjusted operating revenues	\$	4,362	\$	4,394	\$	4,362	\$	<b>4,4</b> 70	\$	<b>4,</b> 700	7.7%	\$	12,081	\$	13,533	12.0%		
Net Income																		
Net income (loss)	\$	490	\$	399	\$	252	\$	363	\$	(161)	NM	\$	1,242	\$	454	-63.4%		
Less:																		
Excluded realized gain (loss), after-tax		(77)		111		(316)		(128)		(49)	36.4%		(149)		(492)	NM		
Benefit ratio unlocking, after-tax		33		(167)		142		46		(2)	NM		32		186	NM		
Net impact from the Tax Cuts and Jobs Act		32		_		-		-		-	-100.0%		19		-	-100.0%		
Acquisition and integration costs related to																		
mergers and acquisitions, after-tax		(8)		(20)		(15)		(33)		(31)	NM		(47)		(80)	-70.2%		
Gain (loss) on early extinguishment of debt, after-tax										(33)	NM		(18)		(33)	-83.3%		
Adjusted income (loss) from operations	\$	510	\$	475	\$	441	\$	478	\$	(46)	NM	\$	1,405	\$	873	-37.9%		
Earnings (Loss) Per Common Share - Diluted																		
Net income (loss)	\$	2.24	\$	1.80	\$	1.22	\$	1.79	\$	(0.83)	NM	\$	5.59	\$	2.24	-59.9%		
Less:																		
Excluded realized gain (loss), after-tax		(0.36)		0.53		(1.54)		(0.63)		(0.24)	33.3%		(0.68)		(2.42)	NM		
Benefit ratio unlocking, after-tax		0.15		(0.78)		0.69		0.22		(0.01)	NM		0.14		0.91	NM		
Net impact from the Tax Cuts and Jobs Act		0.15		-		-		-		-	-100.0%		0.09		-	-100.0%		
Acquisition and integration costs related to mergers																		
and acquisitions, after-tax		(0.04)		(0.10)		(0.07)		(0.16)		(0.16)	NM		(0.21)		(0.39)	-85.7%		
Gain (loss) on early extinguishment of debt, after-tax										(0.17)	NM		(0.08)		(0.16)	-100.0%		
Adjusted income (loss) from operations	\$	2.34	\$	2.15	\$	2.14	\$	2.36	\$	(0.25)	NM	\$	6.33	\$	4.30	-32.1%		